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New Safety Recall Advanced Communication – N01060613

Chrysler Group LLC (Chrysler) announced a safety recall on certain 2010 through 2012 model year (MK) Jeep Compass and Patriot vehicles.

Some of the above vehicles were built with a software error in the Occupant Restraint Control (ORC) module. The ORC software error may result in delayed or non-deployment of seatbelt pre-tensioner or side airbag curtains involved in certain low-speed rollover events.

Chrysler will conduct a voluntary safety recall on all involved vehicles to reprogram the ORC module with the corrected software.

Dealers will be notified of the launch of this safety recall by way of established methods used in the past.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries on involved vehicles.

Customer Services Field Operations Chrysler Group LLC