



**NUMBER:** 02-003-13

**GROUP:** Front Suspension

**DATE:** April 04, 2013

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***SUBJECT:***

Steering Wheel Off Center

***OVERVIEW:***

This bulletin involves centering the vehicles steering wheel.

***MODELS:***

2013                      (MK)                                      Compass

**NOTE: This bulletin applies to vehicles built after January 29, 2013 (MDH0130XX) and before February 14, 2013 (MDH0114XX)**

***SYMPTOM/CONDITION:***

Steering wheel off center.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

***REPAIR PROCEDURE:***

1. Is the steering wheel off center as shown in ([Fig. 1](#)) when the front wheels and tires are in the 0 degree position?
  - a. Yes>>> Proceed to [Step #2](#).
  - b. No>>> Continue further diagnosis, this bulletin does not apply.



**Fig. 1 Steering Wheel**

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2. Adjust the vehicle front toe alignment. Refer to the detailed procedures available in DealerCONNECT >TechCONNECT under: Service Info > 02- Front Suspension> Wheel Alignment> Standard Procedure> Wheel Alignment> Sections: Toe and Front Toe.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Amount
02-00-02-98	Toe Adjustment/Center Steering Wheel - Adjust Front Toe (2 - Skilled)	0.5 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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