



Service Action K139: Touch-Screen Bluetooth® Pop-up Message Software Update

SERVICE BULLETIN

28-JAN-13 | No.: 6-196NAS | Section: GENERAL INFORMATION | Market: CAN / USA

DESCRIPTION

A limited number of 2013 model year Jaguar XF and XJ vehicles within the listed VIN range require updated Touch-Screen software. Portable media devices cannot be used for audio system playback via Bluetooth® when an Apple® portable media device (iPod®, iPhone®, etc.) is connected to the vehicle via the Media Hub USB cable. In an effort to clarify this Gen 2.1 Infotainment system functionality, the Touch-Screen pop-up message 'No connection to Bluetooth Audio device. Please reconnect.' will be changed to 'Bluetooth Audio device has disconnected. Connection of an Apple device via USB will disable Bluetooth Audio'.

AFFECTED VEHICLES

The VIN range of affected vehicles is:

- XF (X250) S51674-S75000
- XJ (X351) V36314-V47000

WORKSHOP PROCEDURES

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** all affected vehicles in the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K139NAS: *Service Action: Touch-Screen Bluetooth® Pop-up Message Software Update*, for detailed repair instructions.

△ **NOTE:** After certain Audio system / Touch-Screen module software updates, previously paired Bluetooth® devices (mobile phone, iPod®, etc.) will no longer be paired to the vehicle. The vehicle will need to be deleted from the customer's Bluetooth® device list. Once the vehicle has been deleted, the devices may be paired using the normal pairing procedure.

PARTS

No parts required

TOOLS

IDS with latest IDS-DVD and Calibration File; first available on IDS-DVD132.02 v.122
Jaguar Land Rover-approved Midtronics Vehicle Power Supply

WARRANTY

△ **NOTE:** Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K139**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 January 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART NO.	QTY.
K139	B	Configure Existing HLDF Module Using IDS/SDD	86.99.95	0.60	-	-
K139	C	Configure Existing HLDF Module Using IDS/SDD	86.99.95	0.60	-	-
		Drive in/drive out	10.10.10	0.10	-	-

Normal Warranty policies and procedures apply