

TECHNICAL BULLETIN  
LTB00332NAS2  
11 MAR 2013



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**This reissue replaces all previous versions. Please destroy all previous versions. Only refer to the electronic version of this TSB in TOPIx.**

Changes are highlighted in gray

**SECTION: 415-01A**

Unable to Load / Eject CD

**AFFECTED VEHICLE RANGE:**

LR4 (LA)

**Model Year:** 2010-2011

**VIN:** AA510742-BA596987

Range Rover Sport (LS)

**Model Year:** 2010-2011

**VIN:** AA212147-BA717165

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** The CD player may not load or eject a CD.

**Cause:** This may be caused by a software error.

**Action:** In the event of a customer concern of the above, refer to the Repair Procedure outlined below.

**PARTS:**

No Parts Required

**TOOLS:**



**NOTE:** This document is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.

IDS with latest IDS-DVD and Calibration File; first available on IDS-DVD123.07 v.53  
Jaguar Land Rover-approved Midtronics Vehicle Power Supply

**WARRANTY:**



**NOTE:** Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



**NOTE:** DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

			TIME	CONDITION	CAUSAL

DESCRIPTION	SRO	(HOURS)	CODE	PART
Front audio control module - system diagnosis - includes configuration of new ECU	<b>86.90.37</b>	0.30	42	LR014109



**NOTE: Normal Warranty policies and procedures apply.**

### **REPAIR PROCEDURE:**

1. **CAUTION: Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.**



**CAUTION: A Jaguar Land Rover-approved Midtronics Vehicle Power Supply must be connected to the vehicle battery during IDS / SDD diagnosis / module programming.**



**NOTE: IDS must be loaded with DVD123.07 v.53 or later.**

Connect the Jaguar Land Rover-approved Midtronics Vehicle Power Supply to the vehicle battery.

2. Turn ignition 'ON' (engine not running).
3. Connect the Integrated Diagnostic System (IDS) to the vehicle and begin a new Symptom Driven Diagnostics (SDD) session.
4. Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle.
5. Select the 'Selected Symptoms' tab, and then select the following:
  - Electrical > Information and entertainment system > Entertainment system > Audio > CD or DVD load or eject inoperative
6. Select the 'Recommendations' tab.
7. Select 'continue'.
8. From the Recommendations tab, select '**Run**' to perform the 'Configure existing module – Audio front control module' option.
9. Follow all on-screen instructions to complete this task.
10. Exit the current session.
11. Disconnect the IDS and the vehicle power supply from the vehicle.