

Reference SSM63637

Models XJ / X351

Title Satellite navigation map update failure (XJ - 10/11my only)

Category Electrical

Last modified 01-Mar-2013 00:00:00

Symptom 207000 Entertainment Systems

Concern

For vehicles in the VIN range above there is a potential risk that a map update to the satellite navigation system may fail. As map updates are available for the customer to purchase directly, a vehicle may be presented with this concern.

Cause

Audio Control Module (ACM) software levels ending in NAA do not support satellite navigation map updates.

Action

Content If the concern detailed above is evident, check the ACM software level and if necessary update using SDD DVD133.02 and Calibration File 128 or later.

To complete the task, select "Diagnosis" session type

Enter the following symptoms:

Electrical – Information and entertainment system – Entertainment system

From the "Extras" tab, run: "Configure existing module – Audio front control module"