Reference SSM63197

Models XK / X150
XJ / X351
XF / X250

Title HLDF Programming - `Candidate Not Available` message.

Category Diagnostic Software Hardware

Last modified 13-Feb-2013 00:00:00

Symptom 000101 Diagnostic Concerns

Content

Issue:

Under certain circumstances when attempting to perform HLDF programming on Jaguar vehicles using DVD132 or later, SDD may display a message "Candidate Not Available".

Cause:

SDD symptom mapping is not correct for every circumstance associated with this function and may trigger this message. This is most commonly reported when working from a Campaign Session type following instructions from a Service Campaign.

Solution:

The root cause of this failure is under investigation and scheduled to be resolved with the release of DVD133.02 in the near future.

Until this solution is delivered on SDD, users having difficulty accessing programming HLDF can select a Diagnostic Session type and ensure they have selected one or more SDD symptoms directly associated with the Touch Screen Display.

For example: Electrical > Information & Entertainment > Touch Screen Display > (other details may or may not be required)

Once this has been done, the HLDF "configure as existing" option should become available on the Extras tab.

If additional assistance is required, submit a TA with SDD session files attached.