

## 26 "EV Mode currently not available" (DTC U044700)

26 13 16 2033884/1 May 14, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2013 - 2014	All	Hybrid

## Condition

- When the "EV Mode" button is pressed, the message "EV mode is currently unavailable" (Figure 1) appears in the DIS, and EV mode does not activate.

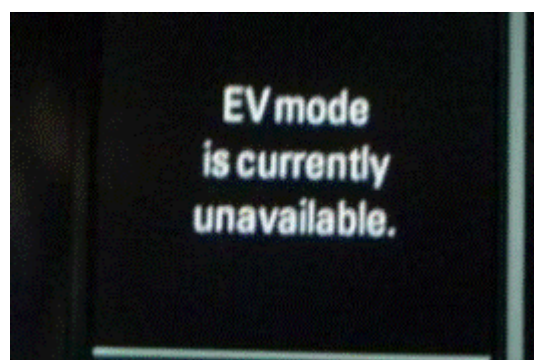


Figure 1. DIS Message.

- DTC U044700** (Diagnostic interface for data bus – Range/Performance) is stored in the engine control module, J623 (address word 01).

## Technical Background

If the battery management system detects an issue with the A1 auxiliary battery, EV Mode is disabled.

## Production Solution

Revised A1 battery.

## Service

1. Perform the A1 battery test (Figure 2) through *Guided Fault Finding >> Function / Component Selection >> Body >> Electrical equipment >> 27 >> Electrical components >> A1 – Auxiliary Battery, testing.*



Figure 2. A1 Battery Test.

2. Follow the instructions provided at the end of the test. If the battery is diagnosed as faulty, perform the test plan *A1-Auxiliary battery, adaptation after replacing* (Figure 3) after replacement of the battery.

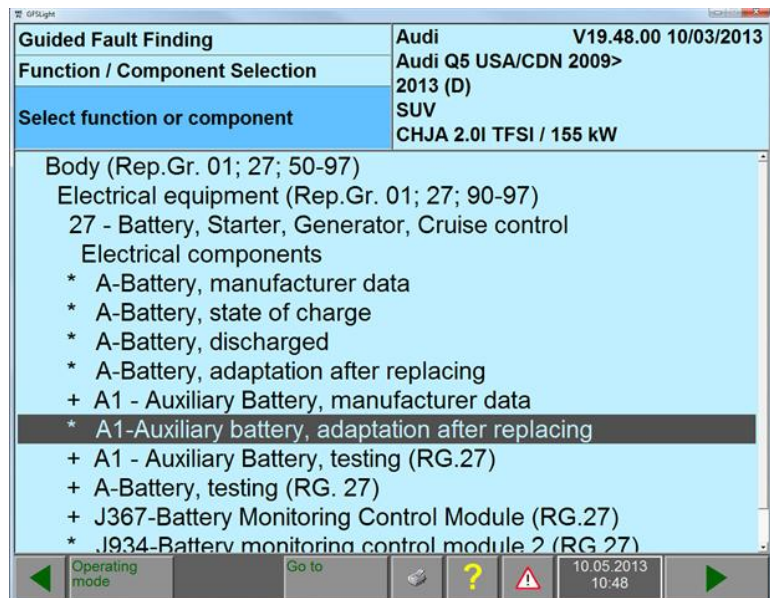


Figure 3. A1 battery adaptation.

# Technical Service Bulletin



## Warranty

<b>Claim Type:</b>	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
<b>Service Number:</b>	2706		
<b>Damage Code:</b>	0040		
<b>Labor Operations:</b>	Replace A1 Battery (if necessary)	2706 5502	70 TU
<b>Diagnostic Time:</b>	GFF	0150 0000	Time stated on diagnostic protocol (Max 30 TU)
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2033884/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Part Number	Part Description	Quantity
8R0915105	A1 Auxiliary Battery	1 (if necessary)

## Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.