A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the Elsa Newsletter section in the Technician References menu.

VW Elsa Newsletter



Edition 66: December 16, 2013

Content

- Technical Bulletins
- Pending Service Solutions
- Tech Tips
- Campaigns
- Updates
- Suggestions



Technical Bulletins

44 13 07 · 2031087 Supersedes T.B. V441306 dated November 22, 2013 to change Service Number from 4440 to 4405. For information on Alignment, please see Tech Tip 44 13 03 – Alignment Overview.

Vehicle Drift-Pull

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2013–2014	All	All	All	All

This Technical Bulletin provides information on improving vehicle drift/pull using selective tire placement. The information provided is based on the Hunter GSP9700 with StraightTrak ® (VAS 6230x) and John Bean RFV2000 with OptiLine® (VAS 6311A) diagnostic balancer. The diagnostic procedures for selective tire placement, to improve vehicle drift/pull, will require the use of one of the diagnostic balancers previously mentioned.

Production Solution: Extensive analysis was conducted by Volkswagen for concerns of vehicle drift/pull and it has been determined that this condition is NOT caused by any production issues with the vehicle's steering or suspension systems. The main contributors for concerns of vehicle drift/pull are tire pull and road surface tilt (road crown). The information provided in this bulletin will assist the technician optimize the straight ahead tracking of the vehicle for customer satisfaction.

Pending Service Solutions

No new pending service solutions this week.

Back to top

Tech Tips

No new tech tips this week.

Back to top

Campaigns

34F6 - 7-Speed DSG® Auto Transmission w/Tiptronic® (DQ-200 Direct-Shift Gearbox)								
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To			
Jetta Hybrid	2013– 2014	All	All	Verify the open Campaigns/Actions screen in Elsa	Verify the open Campaigns/Actions screen in Elsa			

Over time, the internal gearbox lead frame may corrode due to certain gearbox fluid additives used in original gearbox filling. If corrosion deposits collect between electrical wiring, an electrical short in the power supply may result in blown gearbox fuses and the deactivation of the gearbox hydraulic pump or mechatronic unit. The driver will immediately be alerted by a flashing gear indicator warning lamp in the instrument cluster and the vehicle will lose motive power but can coast to a stop. Loss of motive power while driving may increase the risk of a crash. All other vehicle systems, such as the engine, steering, and brakes, etc. remain unaffected and fully operational.

Back to top

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: www.workshopinformation@vw.com

Back to top

© 2013 Volkswagen of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.