

Reference	SSM68698
Models	Range Rover Sport / L320 Range Rover Evoque / L538 Range Rover (All New) / L405 LR4 / L319 Range Rover / L322 Range Rover Sport / L494
Title	Satellite Radio Subscription Procedure
Category	Electrical
Last modified	08-Oct-2013 00:00:00
Symptom	207000 Entertainment Systems
Content	<p>Issue: Customer difficulty in subscribing SDARS modules in USA.</p> <p>Cause: Customer may incorrectly carry out the update procedure for SDARS subscription.</p> <p>Action: Ensure that the vehicle is parked in an open space with a clear view of the sky and engine is on during the subscription procedure.</p> <p>The default channel (Ch 184) should be displayed, showing the SiriusXM telephone number and the tuner ID number. There should be audio from the channel</p> <p>Call Sirius using the number displayed on the default channel and provide them with the tuner ID number as shown on the screen.</p> <p>Activation can take up to 15 minutes.</p> <p>Ensure that audio from the default channel is heard throughout the activation procedure.</p> <p>Once the process has begun, the display shall show the following:</p> <ul style="list-style-type: none"> · SDARS Home screen - 'Updating Channels' with a percentage status bar. · Home View – 'Updating' in the Audio/Video window <p>There shall be no audio during the update procedure.</p> <p>When the process has finished, audio shall return to Ch 184 and the user is able to tune to other channels, depending on subscription.</p> <p>If the update fails, the display shall return to the default screen and user should contact Sirius again.</p>