

## COMAND Online: Message in COMAND display "Metadata loss - Please reimport all media data - "

Topic number	LI82.85-P-053927
Version	4
Design group	82.85 Navigation and communication systems (CNS, ICS, COMAND, FleetBoard)
Date	08-05-2013
Validity	MODEL 166, 172, 204.0/2/3, 246 with code 512 (COMAND Online with DVD changer) or code 526 (COMAND Online without navigation) or code 527 (COMAND Online) or code 528 (COMAND Online without navigation) and code 802 (Model year 2012) MODEL 207, 212, 218 with code 512 (COMAND Online with DVD changer) or code 526 (COMAND Online without navigation) or code 527 (COMAND Online) or Code 528 (COMAND Online without navigation) and code 802 (Model year 2012) and code 088 (Control code NTG4.5) MODEL 166, 172, 176, 204, 207, 212, 218, 231, 246 with code 803 (Model year 2013) or model 463 with code XZ2 and code 512 (COMAND Online with DVD changer) or code 526 (COMAND Online without navigation) or code 527 (COMAND Online) or code 528 (COMAND Online without navigation)
Reason for change	Validity and damage code adjusted
Reason for block	

### Complaint:

The central display of the COMAND Online control unit (A40/3) shows the message "Metadata loss - Please reimport all media data".

When the displayed message is acknowledged, the COMAND Online (A40/3) system is fully functional. The message can subsequently reappear.

Attachments	
File	Designation
Metadata loss.JPG	Message "Metadata loss" in central display of COMAND Online

### Cause:

The database provided by the Music Search function in COMAND Online (A40/3) may contain errors.

### Remedy:

Do not replace the COMAND Online control unit (A40/3). Perform software update of COMAND Online control unit (A40/3).

MODEL 166, 172, 204, 246 with code 512 (COMAND Online with DVD changer) or code 527 (COMAND Online) and code 802 (Model year 2012),

MODEL 207, 212, 218 with code 512 (COMAND Online with DVD changer) or code 527 (COMAND Online) and code 802 (Model year 2012) and code 088 (Control code NTG4.5):

Update the COMAND software to software release 12/13.00 or higher using Xentry Diagnostics.  
The software is available as of Telematics CD 05/2012 (A 172 827 72 59).

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MODEL 231 with code 512 (COMAND Online with DVD changer) or code 527 (COMAND Online) and code 803 (Model year 2013):

Update the COMAND software to software release 12/17.01 or higher using Xentry Diagnostics.  
The software is available as of Telematics CD 07/2012 (A 172 827 84 59).

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MODEL 166, 172, 176, 204, 207, 212, 218, 231, 246, 463 with code 512 (COMAND Online with DVD changer) or code 527 (COMAND Online) and code 803 (model year 2013)

Update the COMAND software to software release 12/20.00 or higher using Xentry Diagnostics.  
The software is available as of Telematics CD 07/2012 (A 172 827 84 59).

<b>Symptoms</b>
Communication/information / Entertainment / Screen/display / Miscellaneous

<b>Work units</b>				
Op. no.	Operation text	Time	Damage code	Note
			87100 ZZ	

<b>Validity</b>		
Vehicle	Engine	Transmission
166.003	*	*
166.004	*	*
166.023	*	*
166.024	*	*
166.055	*	*
166.057	*	*
166.058	*	*
166.073	*	*
166.074	*	*
166.823	*	*
166.824	*	*
166.872	*	*
166.873	*	*
166.874	*	*
176.000	*	*
176.001	*	*
176.003	*	*
176.007	*	*
176.012	*	*

176.042	*	*
176.043	*	*
176.044	*	*
176.046	*	*
176.052	*	*
204.901	*	*
204.902	*	*
204.904	*	*
204.937	*	*
204.956	*	*
204.957	*	*
204.981	*	*
204.982	*	*
204.983	*	*
204.984	*	*
204.987	*	*
204.988	*	*
204.990	*	*
204.992	*	*
204.993	*	*
204.997	*	*
207.302	*	*
207.303	*	*
207.322	*	*
207.323	*	*
207.326	*	*
207.334	*	*
207.336	*	*
207.347	*	*
207.348	*	*
207.355	*	*
207.356	*	*
207.357	*	*
207.359	*	*
207.365	*	*
207.372	*	*
207.373	*	*
207.388	*	*
207.402	*	*
207.403	*	*
207.422	*	*
207.423	*	*
207.426	*	*

207.434	*	*
207.436	*	*
207.447	*	*
207.448	*	*
207.455	*	*
207.456	*	*
207.457	*	*
207.459	*	*
207.465	*	*
207.472	*	*
207.473	*	*
212.002	*	*
212.003	*	*
212.004	*	*
212.005	*	*
212.020	*	*
212.021	*	*
212.023	*	*
212.024	*	*
212.025	*	*
212.026	*	*
212.027	*	*
212.034	*	*
212.036	*	*
212.040	*	*
212.041	*	*
212.047	*	*
212.048	*	*
212.052	*	*
212.053	*	*
212.054	*	*
212.055	*	*
212.056	*	*
212.057	*	*
212.059	*	*
212.065	*	*
212.067	*	*
212.072	*	*
212.073	*	*
212.074	*	*
212.077	*	*
212.080	*	*
212.082	*	*

212.087	*	*
212.088	*	*
212.089	*	*
212.090	*	*
212.091	*	*
212.092	*	*
212.093	*	*
212.094	*	*
212.095	*	*
212.097	*	*
212.098	*	*
212.147	*	*
212.148	*	*
212.154	*	*
212.165	*	*
212.195	*	*
212.202	*	*
212.203	*	*
212.205	*	*
212.220	*	*
212.221	*	*
212.223	*	*
212.224	*	*
212.225	*	*
212.226	*	*
212.227	*	*
212.234	*	*
212.236	*	*
212.247	*	*
212.248	*	*
212.254	*	*
212.255	*	*
212.256	*	*
212.257	*	*
212.259	*	*
212.265	*	*
212.267	*	*
212.272	*	*
212.273	*	*
212.274	*	*
212.277	*	*
212.280	*	*
212.282	*	*

212.287	*	*
212.288	*	*
212.289	*	*
212.291	*	*
212.292	*	*
212.293	*	*
212.294	*	*
212.298	*	*
218.303	*	*
218.323	*	*
218.326	*	*
218.355	*	*
218.359	*	*
218.373	*	*
218.374	*	*
218.391	*	*
218.392	*	*
218.393	*	*
218.394	*	*
218.903	*	*
218.923	*	*
218.959	*	*
218.973	*	*
218.974	*	*
218.991	*	*
218.992	*	*
218.993	*	*
242.848	*	*
246.200	*	*
246.201	*	*
246.203	*	*
246.207	*	*
246.212	*	*
246.242	*	*
246.243	*	*
246.244	*	*
463.202	*	*
463.204	*	*
463.206	*	*
463.207	*	*
463.208	*	*
463.209	*	*
463.215	*	*

463.218	*	*
463.220	*	*
463.221	*	*
463.222	*	*
463.224	*	*
463.225	*	*
463.227	*	*
463.228	*	*
463.230	*	*
463.231	*	*
463.232	*	*
463.233	*	*
463.235	*	*
463.236	*	*
463.237	*	*
463.238	*	*
463.240	*	*
463.241	*	*
463.243	*	*
463.244	*	*
463.245	*	*
463.246	*	*
463.247	*	*
463.248	*	*
463.249	*	*
463.250	*	*
463.254	*	*
463.270	*	*
463.271	*	*
463.272	*	*
463.273	*	*
463.274	*	*
463.300	*	*
463.303	*	*
463.304	*	*
463.306	*	*
463.307	*	*
463.308	*	*
463.309	*	*
463.315	*	*
463.318	*	*
463.320	*	*
463.321	*	*

# XENTRY

463.322	*	*
463.323	*	*
463.324	*	*
463.325	*	*
463.327	*	*
463.328	*	*
463.330	*	*
463.331	*	*
463.332	*	*
463.333	*	*
463.335	*	*
463.336	*	*
463.338	*	*
463.340	*	*
463.341	*	*
463.346	*	*
C (204)	*	*
SL (231)	*	*
SLK (172)	*	*