
Mobile phones in general: Address book entries (contacts) are not transferred completely

Topic number	LI82.70-P-055572
Version	2
Design group	82.70 Cellular telephone, voice control system (VCS)
Date	08-05-2013
Validity	NTG 1 + 2 + 3: Model 164, 169, 171, 203, 209, 211, 215, 216, 219, 220, 221, 230, 245, 251 with code 386 (Preinstallation for "cell phone" UPCI system telephone) or code 388 ("Cell phone" UPCI system telephone) or code 389 (Cell phone preinstallation UPCI USA/Canada) NTG 2.5: Model 164, 169, 171, 203.7, 211, 219, 230, 245, 251 NTG 3.5: Model 216, 221 NTG 4: Model 204, 207, 212, 218 NTG 4.5: Model 117, 166, 172, 176, 204, 207, 212, 218, 231, 246 NTG 5: Model 222
Reason for change	Model series approval completed
Reason for block	

Complaint:

Individual address book entries (contacts), or all contacts after a certain letter of the alphabet, depending on the mobile phone being used, are not displayed in the contact list of the head unit.

Cause:

The contact list of the mobile phone transfers more contacts than can be managed in the contact list memory of the head unit.

Remedy:

Reduction of number of contacts transferred from mobile phone.

Note:

The procedure for reducing the number of contacts transferred is described here for two mobile phones as an example. It is also possible in a similar way on other mobile phones. Please refer to the procedure in the operating instructions of the mobile phone or contact the mobile phone manufacturer.

Procedure with Blackberry 9700:

1. Basic requirement: The contacts must be categorized in the contact list of the Blackberry 9700.

If the contacts are not categorized, they can be categorized as follows:

a. Categorization of contacts via the mail program with which the Blackberry 9700 is synchronized (e.g. Outlook).

b. Categorization of contacts via the Blackberry 9700: The following steps are necessary: Select contact list -> Select contact -> Select "Categories" and confirm -> Open "Categories" menu item -> Assign the appropriate category to the contact. If no categories have been created, a new category can be selected under the menu item "New".

2. Selection of contact categories from the Blackberry 9700 to transfer to the head unit.

The following settings must be made: Select "Options" menu item -> Select "Bluetooth" -> Select "Options" menu item -> In the Transfer Contacts field select "Only Selected Categories" -> Select "Categories" field -> Select "Categories" -> Select the desired category -> Exit the menu and save

The next time that contacts are transferred between the mobile phone and the head unit, only the contacts in the Blackberry 9700 that match the selected categories are transferred.

Procedure for iPhone 4:

1. Basic requirement: The contacts must be categorized in the contact list of the iPhone 4.

If the contacts are not categorized, they can be categorized as follows:

a. Categorization of contacts via the mail program with which the iPhone 4 is synchronized (e.g. Outlook).

2. Selection of contact categories from the iPhone 4 to transfer to the head unit.

The following settings must be made on the iPhone 4: Select "Settings" menu item -> Select "General" -> Select "Bluetooth" menu item.

Select the appropriate Bluetooth connection name (for example "iPhone Cradle" for the connection to the mobile phone cradle). Under "Other Groups" you can now select the group of contacts to be transferred.

The next time that contacts are transferred between the mobile phone and the head unit, only the contacts in the iPhone 4 that match the selected categories are transferred.

Note:

The individual memory limitation of the head unit cannot be expanded.

Symptoms
Communication/information / Communication / Mobile phone / Telephone / Individual functions are not selectable/not available in telephone mode
Communication/information / Communication / Mobile phone / Telephone / Telephone book malfunction
Communication/information / Communication / Mobile phone / Telephone / Device error

Validity		
Vehicle	Engine	Transmission
117.301	*	*
117.303	*	*
117.342	*	*
117.343	*	*
117.344	*	*
117.346	*	*
117.352	*	*

A (169)	*	*
A (176)	*	*
B (242, 246)	*	*
B (245)	*	*
C (203)	*	*
C (204)	*	*
CL (215)	*	*
CL (216)	*	*
CLK (209)	*	*
CLS (218)	*	*
CLS (219)	*	*
E (207)	*	*
E (211)	*	*
E (212)	*	*
GL (164)	*	*
GL (166)	*	*
GLK (204)	*	*
M (164)	*	*
M (166)	*	*
R (251)	*	*
S (220)	*	*
S (221)	*	*
S (222)	*	*
SL (230)	*	*
SL (231)	*	*
SLK (171)	*	*
SLK (172)	*	*