

# TECHNICAL BULLETIN

## Q305NAS1

### 24 JUN 2013



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

### **SECTION: 100-00**

Service Action: Incorrect Analogue Clock Fitted

### **AFFECTED VEHICLE RANGE:**

**LR4 (LA)**  
**Model Year:** 2013  
**VIN:** DA669751-DA671300

### **MARKETS:**

NAS

### **CONDITION SUMMARY:**

**Situation:** A limited number of 2013 model year LR4 vehicles may have been fitted with the incorrect analogue clock.

**Action:** Retailers are required to **HOLD** all affected vehicles within their control and refrain from releasing the vehicles for onward distribution, sale, or use pending completion of the inspection procedure detailed in this bulletin. Vehicles already in the hands of owners should be repaired at the next available opportunity. For vehicles in retailer inventory, this should be done at the completion of the Pre-Delivery Inspection (PDI) process.

### **PARTS:**

Description	Part No.	Qty.	Expected % of vehicles requiring this part*
Analogue Clock	LR023521	1	7



**NOTE: \*When ordering parts, please order only the expected percentage identified**

### **SPECIAL TOOLS:**

Refer to the Workshop Manual / Service Instruction for any required special tools.

### **WARRANTY:**



**NOTE: Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIX to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.**

Warranty claims must be submitted quoting Program Code 'Q305' together with the relevant Option Code. The SRO and part information listed has been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 May 2015** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No.	QTY. / VALUE
Q305	A	Check clock functionality - no further action	05.10.10	0.10	-	-
Q305	K	Check clock functionality - no further action Drive in/drive out	05.10.10 02.02.02	0.10 0.20	- -	- -
Q305	B	Renew clock	88.15.07	0.30	LR023521	1
Q305	C	Renew clock Drive in/drive out	88.15.07 02.02.02	0.30 0.20	LR023521 -	1 -



**NOTE: Normal Warranty policies and procedures apply**

### **SERVICE INSTRUCTION:**

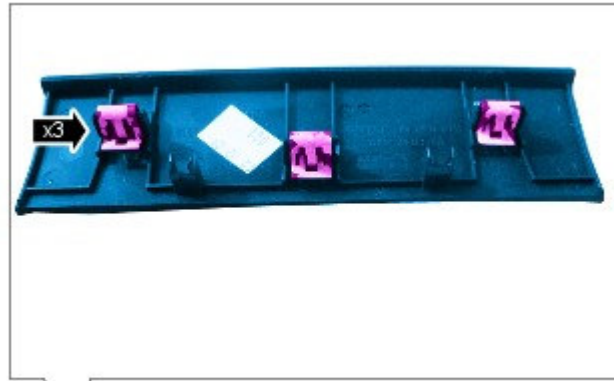


**NOTE: Some variations in the illustrations may occur, but essential information is always correct.**



**NOTE: Removal steps in this procedure may contain installation details.**

1. Check analogue clock functionality by comparing it to the digital clock display in the Message Center.
  - If the analogue clock is functioning correctly, no further action is required.
  - If the analogue clock is not functioning correctly, carry on from step 2.
2. Remove the trim from the top of the audio control panel:
  - Release the clips.



3. Remove the fixings from the top of the audio control panel.

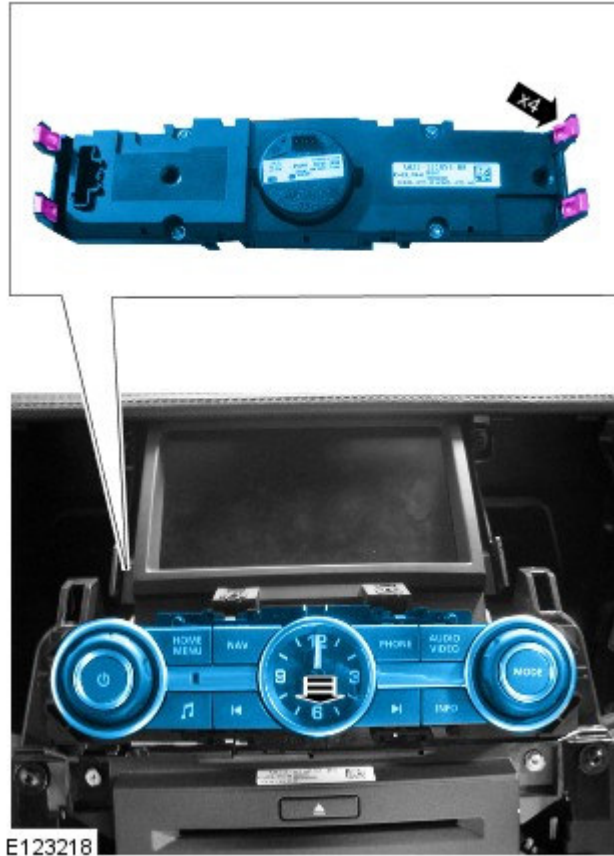


4. Remove the front cover from the audio control panel:

- Release the clips.

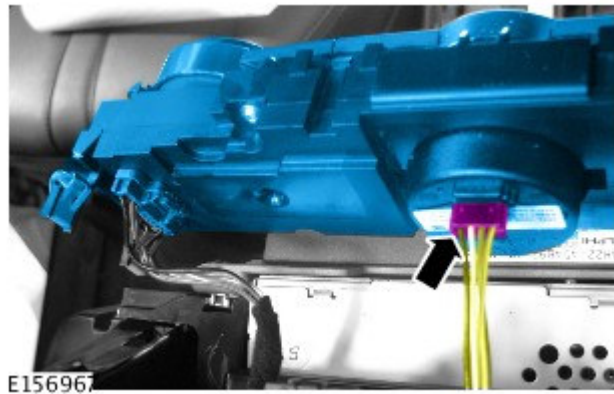


5. Remove the audio control panel (for access).



**6. Remove the clock:**

- Release the electrical connector at the rear of the audio control panel.



**7. To install the new clock, reverse steps 2-6:**

- Tighten the fixings to 2.5Nm.