

TECHNICAL BULLETIN
P037NAS1
12 DEC 2013



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-20B

Safety Recall: Airbag Warning Lamp Illuminated

AFFECTED VEHICLE RANGE:

Range Rover (LG)

Model Year: 2013
VIN: DA000157-DA118274

Range Rover (LG)

Model Year: 2014
VIN: EA110443-EA118093

MARKETS:

NAS

CONDITION SUMMARY:

Situation: An issue has been identified on 2013 and certain 2014 model year Range Rover vehicles where the Supplemental Restraint System (SRS) connector located in the driver's and front passenger's seat which connects each seat's side airbag to the SRS system may become dislodged due to insufficient package space surrounding the connector. This may disable the driver and/or passenger seat side airbag and cause the airbag warning lamp on the Instrument Cluster to illuminate.

Action: Retailers are required to **HOLD** all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles **must** have this performed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

No parts required

SPECIAL TOOLS:

SDD with latest DVD and Calibration File

Jaguar Land Rover-approved Midtronics Battery Power Supply

Refer to Workshop Manual / Service Instruction for any required tools

WARRANTY:



NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the

latest repair time. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**P037**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Warranty claims must be submitted for payment within 30 calendar days of completion of the repair.

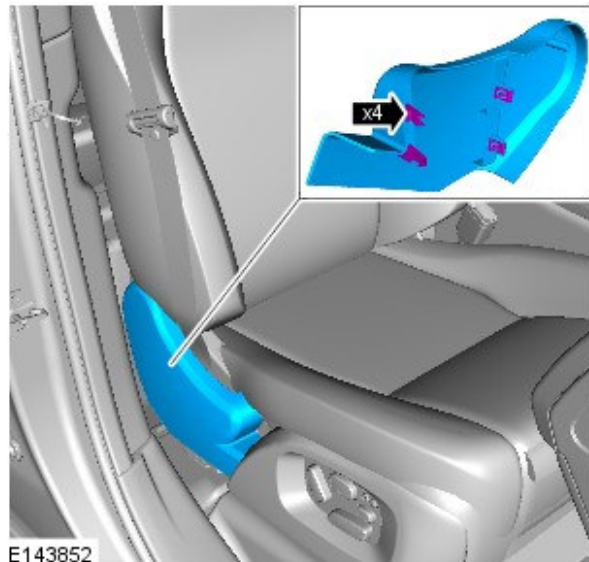
| PROGRAM CODE | OPTION CODE | DESCRIPTION | SRO | TIME (HOURS) | PARTS | QTY. / VALUE |
|--------------|-------------|--|----------------------------------|----------------------|-------------|--------------|
| P037 | B | Rework seat foam pads | 05.10.40 | 0.40 | - | - |
| P037 | C | Rework seat foam pads Drive in/drive out | 05.10.40 02.02.02 | 0.40 0.20 | - - | - - |
| P037 | D | Rework seat foam pads Read and clear DTCs | 05.10.40 12.90.16 | 0.40 0.20 | - - | - - |
| P037 | E | Rework seat foam pads Read and clear DTCs Drive in/drive out | 05.10.40 12.90.16 02.02.02 | 0.40 0.20 0.20 | - - - | - - - |



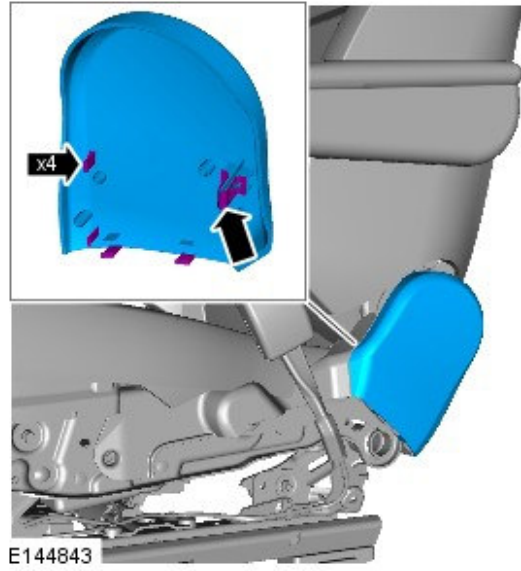
NOTE: Normal Warranty policies and procedures apply

SERVICE INSTRUCTION:

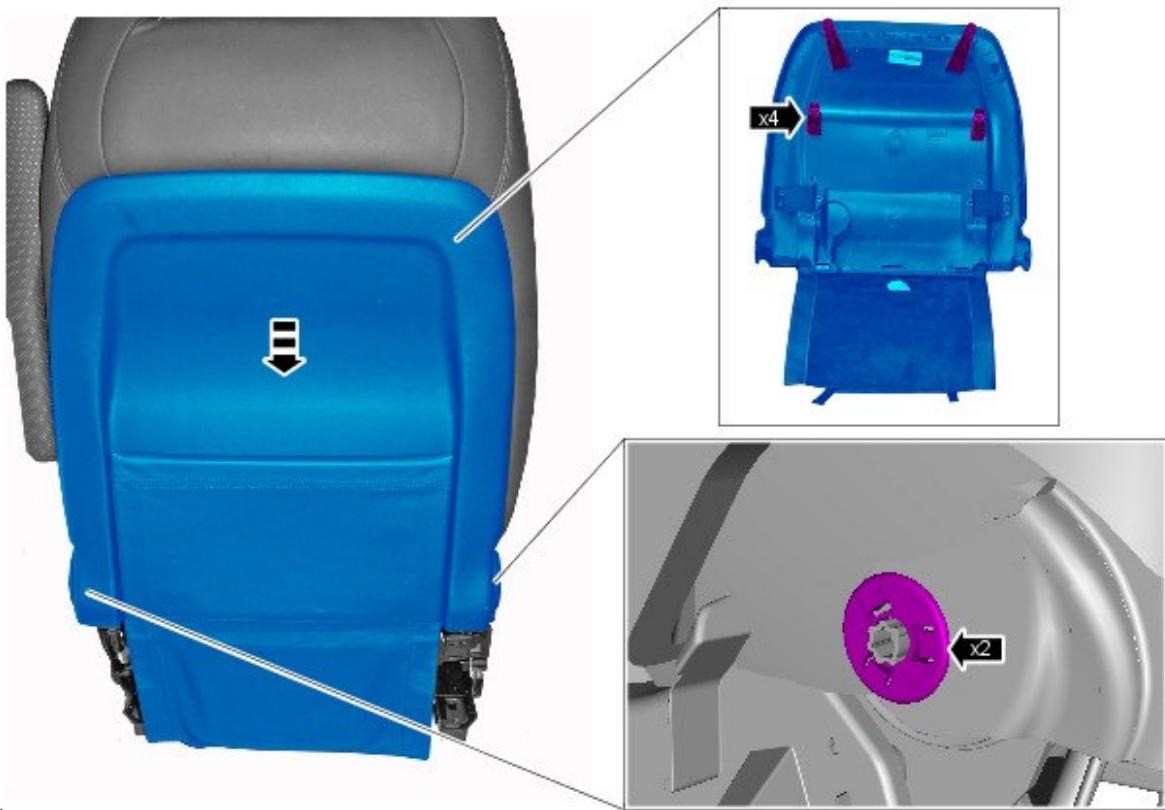
1. Remove the front right seat right-side trim.



2. Remove the front right seat left-side trim.



3. Remove the front right seat back.

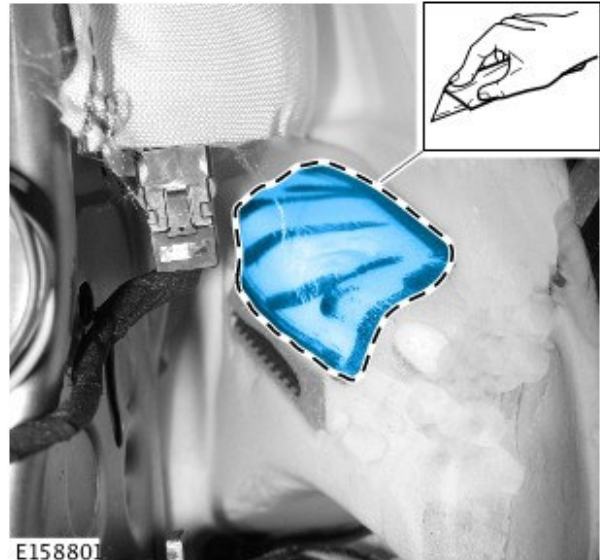


4. Locate the side airbag connector.



E158800


5. Expose the seat back foam. Mark the foam and cut using a suitable sharp knife.



E158801

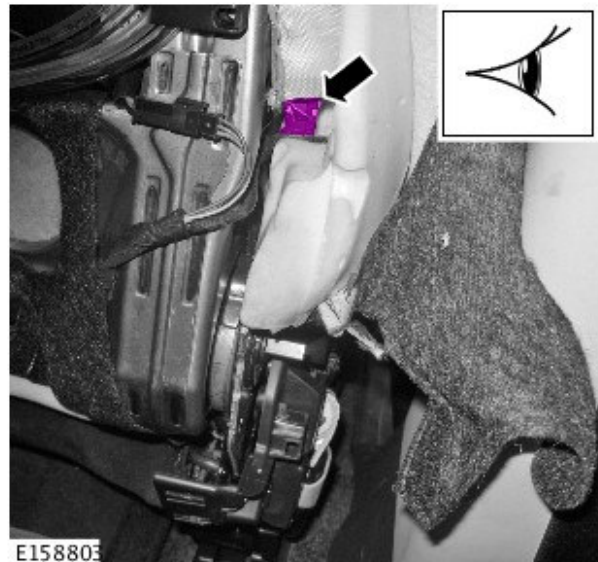
6. Seat foam cut back to the correct condition.



7.  **NOTE: Make sure that the side airbag connector is fully seated and correctly connected.**

Position the foam back into position and make sure that there is no contact between the foam and the side airbag connector.

- Make sure that the side airbag connector is fully seated and correctly connected.



8. Install the front right seat back.

9. Install the front right seat left- and right-side trim.

10. Repeat steps 1-9 to the front left seat.

11. If the Supplemental Restraint System (SRS) warning lamp is illuminated in the Instrument Cluster or Diagnostic

Trouble Code (DTC) B0028-1A or B0020-1A is stored, use SDD to read and clear the stored DTCs.

- Any SRS DTC stored after attempting to clear DTCs must be investigated and corrected; to be performed as a separate claim.