TECHNICAL BULLETIN LTB00603NAS1 25 OCT 2013



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

<u>SECTION: 413-00</u>

Early Service Indicator Reset Not Available

AFFECTED VEHICLE RANGE:

LR2 (LF)

Model Year:2013 OnwardsVIN:DH321215 Onwards

MARKETS:

NAS

CONDITION SUMMARY:

Situation:

The Service Interval Indicator may not be able to be reset unless the 'SERVICE REQ'D XXXX MLS (XXXX km) / XX DAYS' or 'SERVICE REQUIRED' message is already displayed in the Instrument Cluster (IC) message center.

Cause: Instrument Cluster (IC) software requires the SERVICE REQUIRED message to be displayed in the IC before the Service Interval Indicator manual reset procedure can be completed.

NOTE: Refer to the LR2 Maintenance Check Sheet on TOPIx for scheduled service intervals. The Service Interval Indicator must not be reset unless all of the items covered under the appropriate service (1-year, 2-year, etc.) are performed. The Instrument Cluster (IC) software update is only required once.

Action: Should a customer request a full scheduled service prior to the display of either 'SERVICE REQUIRED' message, follow the Service Instruction outlined below to update Instrument Cluster (IC) software and then proceed with the Service Interval Indicator manual reset procedure (see SSM58917 for procedure details).

PARTS:

No Parts Required

<u>TOOLS:</u>

NOTE: This document is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.

SDD with latest DVD and Calibration File; first available on DVD134.10 v.142 Jaguar Land Rover-approved Midtronics battery power supply

WARRANTY:

MOTE: Repair procedures are under constant review, and therefore times are subject to change;

those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Update Instrument Cluster software	88.90.03	0.20	42	LR039632
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MOTE: Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

1. CAUTION: A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during SDD diagnosis / module programming.

NOTE: SDD must be loaded with DVD134.10 v.142 or later.

Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.

- 2. Turn ignition 'ON' (engine not running).
- 3. Connect the Symptom Driven Diagnostics (SDD) system to the vehicle and begin a new session.
- **4.** Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.
- **5.** Select 'Diagnosis' from the Session Type screen.
- **6.** Select the 'Selected Symptoms' tab, and then select the following:
 - Electrical Instruments Information and message center Message display area Powertrain
- 7. Select 'continue'.
- 8. Select the 'Recommendations' tab.
- **9.** From the Recommendations tab, select '**Run**' to perform the 'Configure existing module Instrument cluster control module' option.
- **10.** Follow all on-screen instructions to complete this task.
- 11. Exit the current session.
- **12.** Disconnect the SDD and the battery power supply from the vehicle.
- **13.** Perform the Service Interval Indicator manual reset (see SSM58917 for procedure details).