

TECHNICAL BULLETIN  
LTB00596NAS1  
27 SEP 2013



© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 412-00**

Climate Control System Drain Tube Incorrectly Located

**AFFECTED VEHICLE RANGE:**

**Range Rover Sport (LW)**

**Model Year:** 2014

**VIN:** EA300000-EA317003

**Range Rover (LG)**

**Model Year:** 2013-2014

**VIN:** DA001204-EA137003

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** A customer may report that the carpet in the front and/or rear footwell appears to be damp.

**Cause:** This may be caused by the Climate Control system drain tube being incorrectly located in footwell.

**Action:** Should a customer express this concern, follow the Service Instruction outlined below.

**PARTS:**

No Parts Required

**TOOLS:**

No Tools Required

**WARRANTY:**

 **NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**

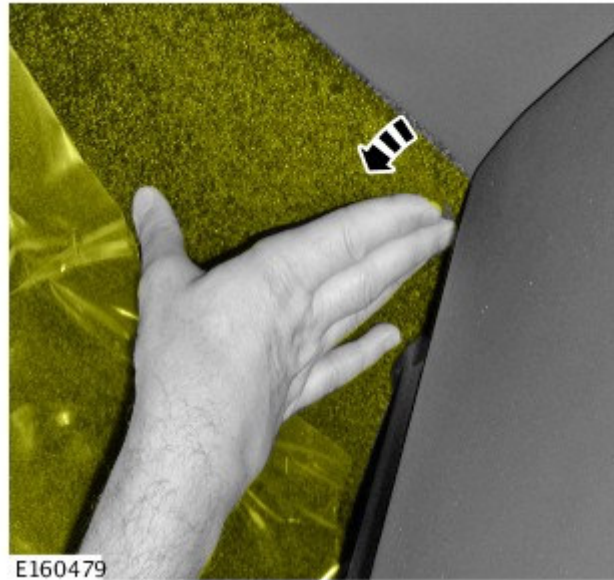
 **NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Inspect and install the Climate Control system drain tube	05.10.10	0.1	12	LR036377

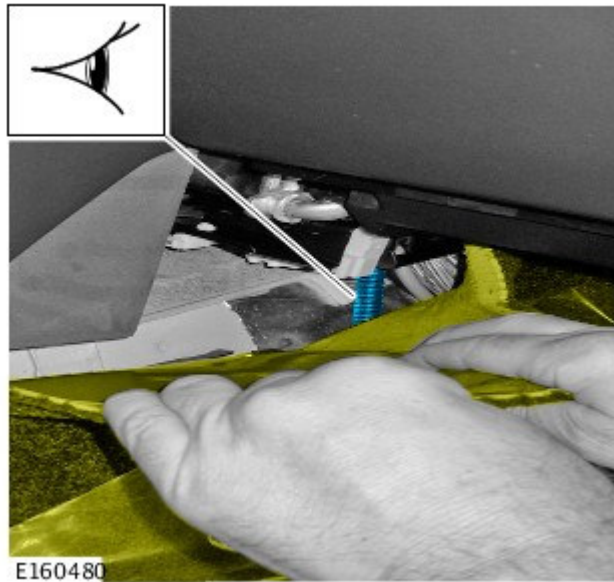
 **NOTE: Normal Warranty policies and procedures apply.**

**SERVICE INSTRUCTION:**

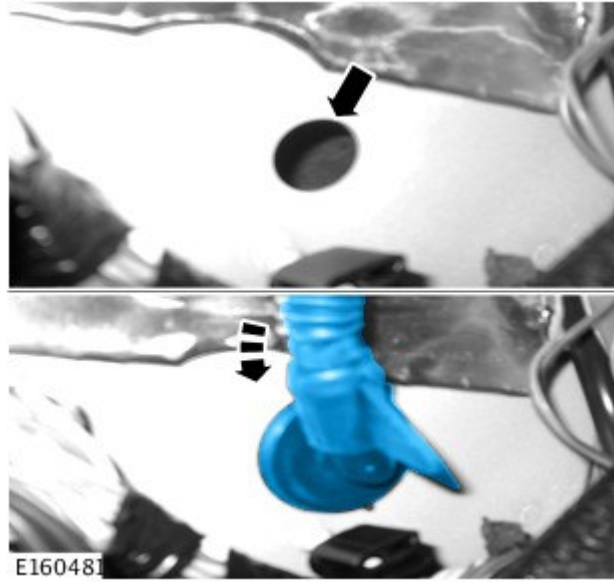
1. Position carpet in right-side tunnel area as shown.



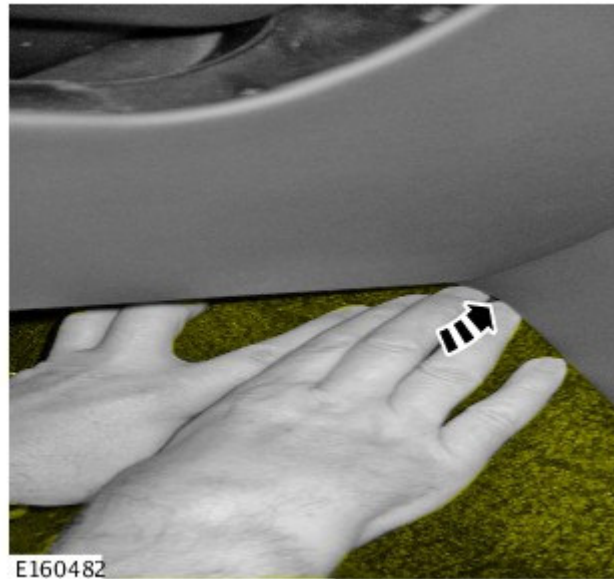
2. Pull the carpet down to expose Climate Control system drain tube.



3. Check to see if the Climate Control system drain tube is connected correctly.



4. If the drain tube is not connected, install drain tube into the hole and make sure the round seal on the pipe is fully in position.
5. Install the carpet back into position in the right-side tunnel area.



6. Repeat steps 1-5 to the left-side tunnel area.