TECHNICAL BULLETIN LTB00584NAS1 10 SEP 2013



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-00

Intermittent Steering Wheel Audio Control Switch Operation

AFFECTED VEHICLE RANGE:

Range Rover Sport (LW)

Model Year: 2014 Onwards
VIN: EA300000 Onwards

Range Rover (LG)

Model Year: 2013 Onwards
VIN: 2013 Onwards
DA001204 Onwards

MARKETS:

NAS

CONDITION SUMMARY:

Situation: The steering wheel left-hand audio control switch (volume, seek, OK/menu, mode, phone, and voice) may exhibit intermittent operation, causing one or more of the following issues:

- Audio volume will not adjust (up and/or down);
- Radio seek buttons will not operate;
- Volume control buttons cause the radio station to change.

Cause: This may be caused by poor electrical connection continuity.

Action: Should a customer express this concern, follow the Service Instruction outlined below.

PARTS:

LR054614 Nyogel electrical lubricant Quantity: 1

TOOLS:

No Tools Required

WARRANTY:

NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time

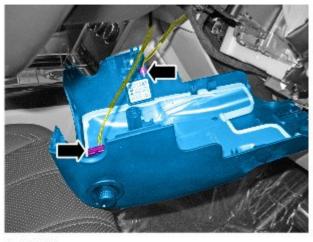
NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Apply electrical contact lubricant	86.71.89.49	0.3	42	LR034960

NOTE: Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

- 1. Remove the Driver Air Bag Module (see TOPIx Workshop Manual, Section 501-20B).
- 2. Remove the lower section of steering column cowling (see TOPIx Workshop Manual, Section 211-05).
- **3.** Disconnect the two plug connectors and place the steering column cowling to one side.



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4. NOTE: Heated steering wheel option shown may not be present.

Disconnect and reconnect the clockspring and heated steering wheel (if fitted) connectors twice to clean the contact points.

• Leave the connector(s) disconnected.



5. NOTE: Make sure there is an even covering of Nyogel on the contact surface.

Apply Nyogel to the front of the clockspring connector.

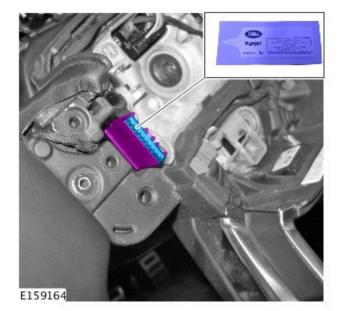
 Connect the clockspring and heated steering wheel (if fitted) connectors.



6. NOTE: Wipe away any excess Nyogel.

Remove steering wheel left-hand audio control switch (see TOPIx Workshop Manual, Section 211-04).

- Disconnect and reconnect the plug connectors twice to clean the contact points.
 - Leave the connector disconnected.
- Apply the Nyogel to the front left steering wheel audio control switch harness connector.



- **7.** Disconnect the connector behind the indicator stalk.
 - Remove and reconnect the plug connectors twice to clean the contact points.
 - Leave the connector disconnected.
 - Apply Nyogel to the area shown.
 - Connect the connector behind the indicator stalk.



8. Reverse steps 1-3.