A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the <u>Elsa Newsletter</u> section in the Technician References menu.



Audi Elsa Newsletter

Edition 60: November 4, 2013

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ODIS Quick Reference Guide

Several weeks ago, the ODIS Quick Reference Guide was sent to all dealer technicians (non-corporate users) to assist them in navigating through key ODIS information. For easy access, we are including a link to the document.

Please go to: www.vwhub.com/snetljct/en/web/audi/offboard-diagnostic-information-system-odis to download the ODIS Quick Reference Guide.

Technical Bulletins

69 Replaced airbag control unit cannot be coded (2023323/11)				
Model(s)	Year	Vehicle Specific Equipment		
A4, S4, Q5	2009–2015	Not applicable		
A5, S5	2008-2015	Not applicable		
A5 Cab	2010-2015	Not applicable		
TT, TTS, R8 Coupe, Spyder	2007–2015	Not applicable		
А3	2009–2014	Not applicable		
A6	2009–2011	Not applicable		
A8	2011–2015	Not applicable		
A6, A7	2011-2012	Not applicable		

Condition: After the airbag control module has been replaced, the control unit cannot be coded via SVM spec/actual.

Production Solution: Not applicable.

00 Oil filling procedure for W12 engines (2035581/1)			
Model(s) Year Vehicle Specific Equipment			
A8	2012-2014	CEJA engine	

Condition: Although the correct amount of oil was added to the engine during an oil change service, a check of the oil level shows that the oil level is not okay.

Production Solution: Not applicable.

74 S-line front seat head restraint feed-through hole exposed in leather backrest cover (2018257/5)

Model(s)	Year	Vehicle Specific Equipment	
A6	2006–2009	S-line Sport Seats	

Condition: The head restraint feed-through hole is visible on the seat backrest cover.

Production Solution: The construction of the S-line seat backrest cover has been optimized in production vehicles. The changes included the following:

• The locations of the feed-through holes were moved back.

- The diameter of the feed-through holes was reduced.
- An additional piece of stabilizing material was attached to the inside of the backrest cover around the holes to ensure better adhesion of the leather to the seat back cushion.

72 Rear center seat rattles and does not fold flat (2023324/3)			
Model(s)	Year	Vehicle Specific Equipment	
Q5	2009-2010	Not Applicable	

Condition: The rear center seat rattles at the backrest latching mechanism. The rear center seat release handle for folding the center seat backrest flat does not function.

Production Solution: The connection between the release rod and the release lever is optimized. The release lever is optimized.

74 Seat heating performance too low (2028257/8)			
Model(s) Year Vehicle Specific Equipment			
Q5	2012	Heated front seats	

Condition: The customer may complain that the seat heating temperature is too low or that it takes too long to heat up. **Production Solution:** Change in preparation.

72 Rattle from left rear seat back (2030729/4)			
Model(s)	Year	Vehicle Specific Equipment	
Q5	2009-2013	Not Applicable	

Condition: Customer may report hearing squeak or rattle sounds coming from the rear seat area.

Production Solution: Improved 2/3 rear seatback frame torsion bar to pivot incorporating internal plastic guides. The striker pin has also been improved to reduce the contact surface with the lock.

87 A/C compressor replacement (2035582/1)

Model(s)	Year	Vehicle Specific Equipment	
All	2009–2014	Not Applicable	

Condition: The A/C Compressor has been diagnosed as faulty and will be replaced under warranty.

Production Solution: Not applicable.

17 Electronic oil consumption measurement - Repair Authorization 3.0T MY 2013/14 (2035463/1)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, A6, A7, A8, Q5, Q7	2013-2014	3.0T engine

Condition: If there is a customer complaint about oil consumption, follow the procedure.

Production Solution: Not applicable.

17 Engine oil consumption - Customer complaints, 3.0T TFSI Model Year 2009–2012 (2030197/11)

Model(s)	Year	Vehicle Specific Equipment
A4	2010-2012	3.0 TFSI
A6	2009-2012	3.0 TFSI
A7	2012	3.0 TFSI
Q7	2011-2012	3.0 TFSI

Condition: Customer complains of excessive oil consumption.

Production Solution: Crankcase pressure reduction starting with model year 2013.

leak detected)) (2035519/1)			
Model(s) Year Vehicle Specific Equipment			
Q7 2013–2014 Not Applicable			

Condition:

- MIL on.
- One of the following DTCs is stored in the engine control module:
 - DTC P0456 (EVAP Emission Contr. Sys. (very small leak) Leak Detected)
- DTC P0442 (EVAP Emission Contr. Sys. (small leak) Leak Detected)
 - Drivability is not affected.

Production Solution: Not applicable.

Pending Service Solutions

No new pending service solutions this week.

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Campaigns

No new campaigns this week.

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Updates

19J1 - UPDATE – 4.0 l Quality Package (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
S6, S7, A8, S8	2013- 2014	None	None	See Campaign/Action screen in ElsaWeb	See Campaign/Action screen in ElsaWeb

A quality package has been defined for Audi vehicles with 4.0L TFSI engine manufactured within a specific period. This Update is in effect until removed. Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the 19J1 code in the ElsaWeb Campaign/Action Information screen on the day of repair.
 - Vehicle must be within the New Vehicle Limited Warranty.
 - Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
 - Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

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Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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