

Technical Service Bulletin



58 Rear door seal in B pillar area loose / corrugated

58 13 05 2035796/1 November 14, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2012 - 2014	All	Not Applicable

Condition

- The customer may report that the seal on the rear door is loose or deformed (Figure 1).
- The loose seal may cause noise when the vehicle is motion.



Figure 1. Example of deformed seal on rear door.

Technical Background

The seal is held onto the rear door by its own clamping force. As passengers enter and exit the vehicle, the seal may become dislodged due to friction created when their clothing comes in contact with the seal.

Production Solution

Updated seal.

Service

1. Inspect the seals of both rear doors (Figure 2):
 - If the seal is found to be loose, but *not* damaged, continue with step 2.
 - If seal *is* damaged, do not continue with this bulletin. Replace the seal (confirm correct part number with Parts Department).



Figure 2. Location of seal on rear door.

2. If seal is found to be loose, remove the section of the seal outlined in the image at right, using caution when removing the clipped-in area (Figure 3).



Figure 3. The section of seal to be removed (left) and clipped-in area (inset-right)

3. With seal removed, clean the painted surface of the door frame where the seal attaches. Use cleaning solution **D 00940104**. This will prepare it for application of the bonding agent.

4. Clean seal clamping surface (Figure 4) with cleaning solution **D 00940104**. The seal will not bond properly if surfaces are dirty.



Figure 4. Seal clamping surface.

5. If the seal clamping surface is deformed after cleaning (Figure 5, A), press the clamping surface together by hand (Figure 5, B). This will result in even clamping force (Figure 5, C) when the seal is installed.

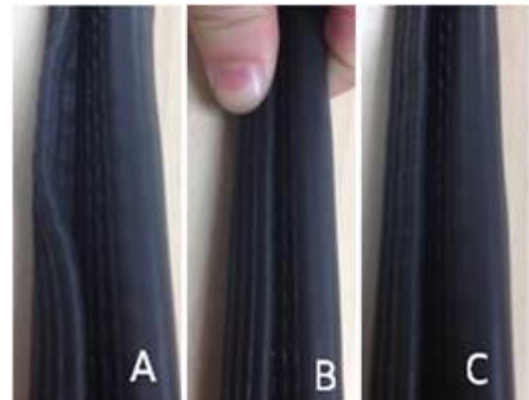


Figure 5. Deformed clamping surface (A), pressing clamping surface together by hand (B), and clamping surface with even force (C).

6. Apply a thin coat of bonding glue **D 002100** inside of the seal clamping surface, as indicated in the image at right (Figure 6).



Figure 6. Seal clamping surface; red line indicates where to apply the bonding glue.

7. Refit the seal on the door in reverse order of removal.
8. Do not close the front door for at least 2 hours after applying the bonding glue. Leaving the door open allows the bond to properly cure with the seal in the correct position.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5864		
Damage Code:	0032		
Labor Operations:	Modify one seal	5864 4999	20 TU
	OR		
	Modify two seals	5864 5099	40 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2035796/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
D 00940104	Cleaning Solution	.5
D 002100	Bonding Agent	.5

Additional Information

All parts and service references provided in this TSB (2035796) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.