

Technical Service Bulletin



48 Steering column will not adjust - Repair Authorization

48 13 55 2035780/1 November 13, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q7	2014	All	Not applicable

Condition

The electronic steering column will not adjust up or down. The concern may be found during PDI or be reported by a customer.

Technical Background

In an effort to gain information regarding this condition, we request that you contact the Technical Assistance Center (TAC) before performing any repairs.

Production Solution

No changes to production have been made, as no issue has been identified.

Service

1. Verify the condition.
2. Create a ticket using the TAC system in Elsa (inform TAC if this is a repeat repair for this condition).
3. Activate the TAC ticket promptly by calling TAC for further instruction before proceeding with any repairs.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2035780) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.