

TECHNICAL BULLETIN
 UPS3113-1bNAS1
 04 JUN 2013



© Jaguar Land Rover North America, LLC

NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-00

Right-Hand C-Pillar Outer Panel Split on Leading Edge

AFFECTED VEHICLE RANGE:

Freelander 2/LR2 (LF)
Model Year: 2013
VIN: DH356255-DH360221

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A potential concern has been identified on a number of 2013 model year LR2 vehicles where the leading edge of the outer panel on the right-hand C-pillar on the corner into the door shut area may be split.

Action: Retailers are required to **HOLD** all affected vehicles within their control and refrain from releasing the vehicles for onward distribution, sale, or use pending completion of the inspection procedure detailed in this bulletin. For vehicles in retailer inventory, this should be done at the completion of the Pre-Delivery Inspection (PDI) process.

Vehicles which 'fail' the inspection process **must** be withheld for sale or use pending further instructions.

PARTS:

No Parts Required

TOOLS:

No Tools Required

WARRANTY:



NOTE: Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code **Q279** together with the relevant Option Code. The SRO and part information listed has been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **29 November 2013** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

| Program Code | Option Code | Description | SRO | Time | Part No. | Qty. / Value |
|--------------|-------------|-----------------|----------|------|----------|--------------|
| Q279 | A | Check for split | 05.10.10 | 0.10 | - | - |

| | | | | | | |
|------|---|---------------------------------------|----------------------|--------------|--------|--------|
| Q279 | K | Check for split Drive in/drive out | 05.10.10 02.02.02 | 0.10 0.20 | - - | - - |
|------|---|---------------------------------------|----------------------|--------------|--------|--------|

Normal Warranty policies and procedures apply.

SERVICE INSTRUCTION:

1.  **NOTE: This split check is required on 100% of vehicles; record the result of the inspection for all vehicles on the repair order.**

Open the rear right-hand door.

2.  **NOTE: If a split is found, the vehicle must be withheld from sale or use pending further instructions.**

 **NOTE: The split that has been found is approximately 20cm in length and 2mm in width.**

 **NOTE: Hold back the seal to expose the area of the panel.**

At the right-hand C-pillar, hold back the seal to expose the panel and inspect for a split:

- If no split is found, record the inspection results on the repair order and release the vehicle.
- If a split is found, the vehicle **must** be withheld from sale or use pending further instructions.



E157899