

TECHNICAL BULLETIN
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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 413-08

Update Prior to Sale: Unable to Reset Service Interval Indicator Early

AFFECTED VEHICLE RANGE:

Range Rover Evoque (LV)

Model Year: 2012-2014
VIN: CH608556-EH801271

MARKETS:

NAS

CONDITION SUMMARY:

Situation: There is no SDD-based Service Interval Indicator reset procedure. This means the Service Interval Indicator reset procedure must use the manual process via the Instrument Cluster (IC). Until recently, the IC manual reset procedure would not allow the counter to be reset before the specified service mileage or time has elapsed.

Action: Retailers are required to HOLD all affected vehicles within the listed VIN range that are in their control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process.

PARTS:

No parts required.

SPECIAL TOOLS:



NOTE: This document is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.

IDS with latest IDS-DVD and Calibration File; first available on DVD134.05 v.137

Jaguar Land Rover-approved Midtronics Battery Power Supply

WARRANTY:



NOTE: Check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to the Repair Times Searcher (RTS) on TOPIx to obtain the latest repair time. At the time of confirming a booking for vehicle repair, ensure that

all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code **Q316** together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS	QTY. / VALUE
Q316	B	Configure instrument cluster	88.90.03	0.20	-	-
Q316	C	Configure instrument cluster Drive in/drive out	88.90.03 02.02.02	0.20 0.20	- -	- -

SERVICE INSTRUCTION:

-  **CAUTION: Ensure all ignition 'ON' / ignition 'OFF' requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.**

 **CAUTION: A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during IDS / SDD diagnosis / module programming.**

 **NOTE: IDS must be loaded with DVD134.05 v.137 or later.**

Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.

- Turn ignition 'ON' (engine not running).
- Connect the Integrated Diagnostic System (IDS) to the vehicle and begin a new Symptom Driven Diagnostics (SDD) session.
- Follow the on-screen prompts, allowing SDD to read the VIN and identify the vehicle and initiating the data collect sequence.
- Select 'Diagnosis' from the Session Type screen.
- Select the 'Selected Symptoms' tab, and then select the following:
 - Electrical > Instruments > Warning lamps
- Select the 'Extras' tab.
- From the Recommendations tab, select **Run** to perform the 'Configure existing module – Instrument cluster control module' option.

9. Follow all on-screen instructions to complete this task.

10.  **NOTE: the Service Interval Indicator reset procedure must be performed no earlier than 24 hours prior to customer delivery.**

Reset the Service Interval Indicator; select one of the following:

- Select the 'Special Applications' tab, and then select 'Service Interval Reset' and follow the pop-up instructions **or**
- Follow the procedure in Special Service Message (SSM) SSM60837.

11. Exit the current session.

12. Disconnect the IDS and the battery power supply from the vehicle.