



SERVICE BULLETIN

Classification: EL13-034a	Reference: NTB13-084a	Date: December 18, 2013
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2013 – 2014 PATHFINDER; HEADPHONES DO NOT OPERATE OR STATIC IS PRESENT

Bulletin amended to include information regarding low battery conditions affecting operation and to change the title. Please discard previous version.

APPLIED VEHICLE: 2013 – 2014 Pathfinder (R52)
2014 Pathfinder Hybrid (R52)

SERVICE INFORMATION

The rear seat headphones have a “LEFT” channel and a “RIGHT” channel. The channel switch is on the headphone ear pad case.

- If a person is sitting on the left side (driver side) of the vehicle and their headphones is set to “RIGHT”, the headphones may have static or intermittently operate (cut in and out).

OR

- If a person is sitting on the right side (passenger side) of the vehicle and their headphones are set to “LEFT”, the headphones may have static or intermittently operate (cut in and out).



NOTE: If the headphones are set to the “correct channel” for the seating position, but still has static or does not operate, check the condition of the “AAA” headphone batteries located under the left side headphone cover.

Do not replace the headphones for the above issues.

Inform the customer about the “RIGHT” and “LEFT” function of the headphones.

- “LEFT” is **only for** use when sitting on the **left side** (driver side) of the vehicle.
- “RIGHT” is **only for** use when sitting on the **right side** (passenger side) of the vehicle.
- Refer to the **Monitor, climate, audio, phone and voice recognition systems** chapter in the applicable 2013 and 2014 Pathfinder Owner’s Manuals for additional details.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

