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# SERVICE BULLETIN

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Classification:

BT13-018

Reference:

NTB13-111

Date:

December 18, 2013

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## MURANO CONVERTIBLE TOP WILL NOT STOW COMPLETELY

**APPLIED VEHICLE:** 2011 - 2012 Murano convertible (Z51)

### IF YOU CONFIRM:

- The convertible top will not completely open and stow.  
And/or
- There is a bulge in the headliner at the left or right of the rear Skylight Window.

### ACTION:

Inspect both of the Skylight Window Links for separation from the Skylight Window Frame.

- If either of the Skylight Window Links is separated from the Skylight Window Frame replace the Folding Roof Cover with the part listed in the PARTS INFORMATION.

**NOTE:** Refer to the appropriate section of the Electronic Service Manual for the procedure to replace the folding roof cover.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## SERVICE PROCEDURE:

If the headliner has signs of an external bulge as shown in Figure 1, and/or will not completely open and stow:

1. Open the convertible top enough so that the material can be pulled away from the frame assembly (Figure 2).
2. Inspect both left and right Skylight Window Links for separation from the Skylight Window Frame (Figure 2 and Figure 3).
3. If either link has separated on the left or right sides, replace the Folding Roof Cover.
  - Figure 4 on page 3 shows an additional view of a separated Skylight Window Link with headliner removed from the Skylight Window Frame and is for reference only.

**NOTE:** Refer to the appropriate section of the Electronic Service Manual for the procedure to replace the Folding Roof Cover.



Figure 1

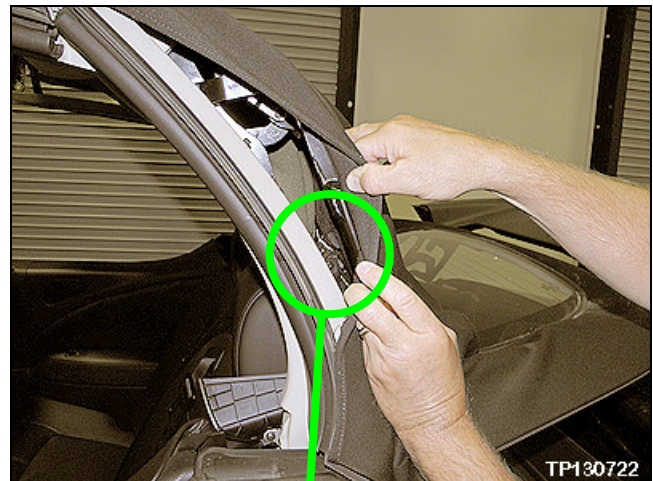


Figure 2

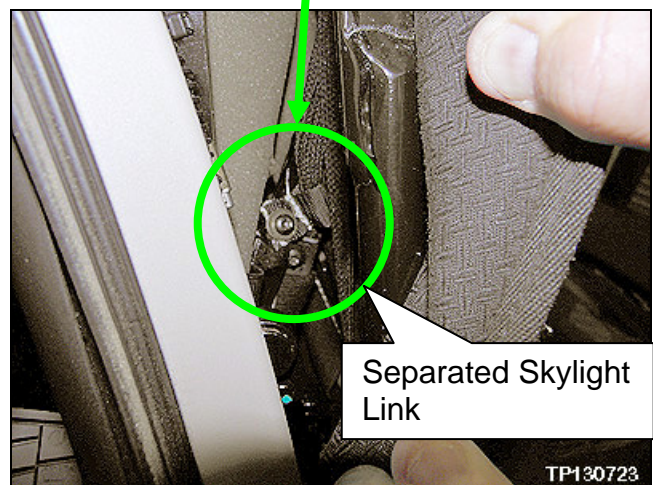


Figure 3

Figure 4 shows the separation of the Skylight Window Link from the Skylight Window Frame.



Figure 4

**PARTS INFORMATION**

DESCRIPTION	PART #	QUANTITY
Cover Kit – Folding Roof (Black)	97152-1GR0A	1
Cover Kit – Folding Roof (Beige)	97152-1GR0C	1

**CLAIMS INFORMATION**

**Submit a Primary Part (PP) type line claim using the following claims coding:**

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL TOP COVER ASS'Y	(1)	UV10AA	ZE	32	(2)

- (1) Reference the Parts Information Table and use the applicable Part Number as the Primary Part.
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated flat rate time.

