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NISSAN BULLETIN

2014 Sentra ECM Service Action

Reference: PM380
Date: December 7, 2013

Attention: Dealer Principal, Sales, Service & Parts Managers

******* Dealer Announcement *******

Nissan is conducting a Dealer Service Action to replace the ECM (Engine Control Module) on certain specific 2014 Nissan Sentra vehicles currently in dealer inventory only. 112 vehicles have been identified to have incorrect ECM programming and may not comply with MY2014 emissions certification.

*******Repair Procedure/Parts Information*******

MY2014 Sentra vehicles affected by this Service Action will require a replacement ECM. Replacement ECM shipments are expected to begin the week of December 16th. Dealers with affected units are required to hold the vehicle until an ECM is available.

NOTE: The campaign group will be contacting dealers with affected inventory. Claims and parts shipment information will be provided at that time for affected vehicles.

******* Vehicle Identification – Dealer Inventory *******

2014 Nissan Sentra vehicles subject to this Dealer Service Action can be identified through:

- **SERVICE COMM** – Beginning December 7th, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PM380** - to determine if a vehicle is subject to this Dealer Service Action.

******* Dealer Responsibility *******

It is the dealer's responsibility to check SERVICE COMM – **I.D. PM380** – for the status on each vehicle which is currently in its inventory. Nissan requires dealers to perform the procedure on any vehicle in their inventory before they are retailed to ensure customer satisfaction. **Dealers with affected inventory will be contacted by the campaign group.**

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION