

Nissan Parts & Service Division

Electronic Field Communication

INFORMATION

Date: September 12, 2013

Subject:

UPDATE Stop Sale - 2014 Nissan Pathfinder (Beige/Almond Interior) - Quality Assurance Hold

Details:

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain specific vehicles on a temporary Quality Assurance (QA) Hold to assure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

*Last week, Nissan placed certain specific 2014 Pathfinder vehicles in dealer inventory on a temporary QA Hold. At this time, Nissan is continuing to review the issue affecting these vehicles. **We therefore ask dealers continue to hold and not sell the 2014 Pathfinder vehicles identified in Service Comm. Further information will be provided by September 20.***

Instructions:

- Dealer sales and service departments can complete an inquiry on Service Comm – **I.D. PC243** - to determine if a vehicle is subject to this QA Hold.

Thank you for your prompt attention to this matter and we apologize for the inconvenience.