

Subject: **Urgent – 2014 Nissan Pathfinder (Beige/Almond Interior) - Quality Assurance Hold**

Attention: **Dealer Principals, Sales, Parts and Service Managers**

******* QA Hold Announcement *******

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain specific vehicles on a temporary Quality Assurance (QA) Hold to assure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Nissan is placing certain specific 2014 Pathfinder vehicles **equipped with Beige/Almond interior** in dealer inventory on a temporary QA Hold. Approximately **1,848** Pathfinder vehicles in transit or currently at the dealer are affected by the QA hold. Further details will be provided next week.

IMPORTANT: Dealers must not sell any 2014 Pathfinder vehicles with Beige/Almond interior in Dealer Inventory subject to this QA Hold. An update will be sent next week.

A STOP SALE CONDITION IS IN EFFECT.

******* Vehicle Identification *******

MY 2014 Pathfinder vehicles subject to this QA Hold can be identified as follows:

- **VIN List** – until Monday September 9, please consult the attached Dealer Inventory VIN list arranged by region, district, and Dealer Code prior to retailing any 2014 Pathfinder vehicles equipped with Beige/Almond interior.
- **Service Comm** – Beginning Monday September 9, Dealer sales and service departments can complete an inquiry on Service Comm – **I.D. PC243** - to determine if a vehicle is subject to this QA Hold

Thank you for your prompt attention to this matter and we apologize for the inconvenience.

Nissan Parts & Service Dealer Support
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