

Classification:

EL13-032

Reference:

ITB13-027

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Date:

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CONVERTIBLE TOP OPENS WHEN DRIVER DOOR IS OPENED

APPLIED VEHICLES: 2010 – 2013 G37 Convertible (HV36)
2014 Q60 Convertible (HV36)

SERVICE INFORMATION:

If the BCM in an Applied Vehicle is replaced for any reason and not configured correctly, the following issue may occur:

- When the driver door is opened, the convertible top opens.

The above issue, if it should occur, is the result of replacing a BCM and not configuring it correctly.

When replacing a BCM, make sure to:

- Follow information in the appropriate Service Manual
- Use CONSULT-III plus to perform configuration
- Select the correct vehicle in CONSULT-III plus
- Confirm the VIN is correct (matches the vehicle) in CONSULT-III plus
- Select/install the correct configuration

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.