

Dealer Service Action

2014 Nissan Versa Note Rear Seat Latch Bolt

Subject: **2014 Nissan Versa Note
Rear Seat Latch Bolt Dealer Service Action**

Attention: **Dealer Principals, Sales, Parts, and Service Managers**

******* Dealer Service Action Announcement *******

IMPORTANT: This is one of two actions Nissan is asking dealers to perform on the subject vehicles. **Nissan asks that dealers do not sell any 2014 Versa Note vehicles in Dealer Inventory until both Dealer Actions are performed.**

Nissan is conducting a dealer service action to replace the rear seat back latch bolts on certain specific MY14 Versa Note vehicles.

******* Vehicle Identification – Dealer Inventory *******

2014 Nissan Versa Note vehicles subject to this dealer action can be identified through two methods:

- **SERVICE COMM** – Beginning July 12, 2013, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PM365** - to determine an affected vehicle.
- **VIN List** – As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code. This VIN list is available on NNA.net.com under My Documents Sales>Campaigns>, Parts>Campaigns>, Service>Campaigns> categories.

******* Dealer Responsibility *******

It is the dealer's responsibility to check SERVICE COMM – **I.D. PM365** – for the status on each vehicle falling within the range of this dealer service action, which is currently in its inventory. Nissan requires dealers to perform this procedure on any vehicles in their inventory before they are retailed.

Nissan dealers should perform the service action only on vehicles specifically identified in SERVICE COMM.

Nissan Parts & Service Dealer Support
7/11/13

1. Open driver side rear door and fold rear seat back down using release knob as shown in Figure 1.

SERVICE PROCEDURE



Figure 1

2. Remove rear seat back latch finisher using suitable trim tool.
 - Pull straight up away from seat back as shown in Figure 2.

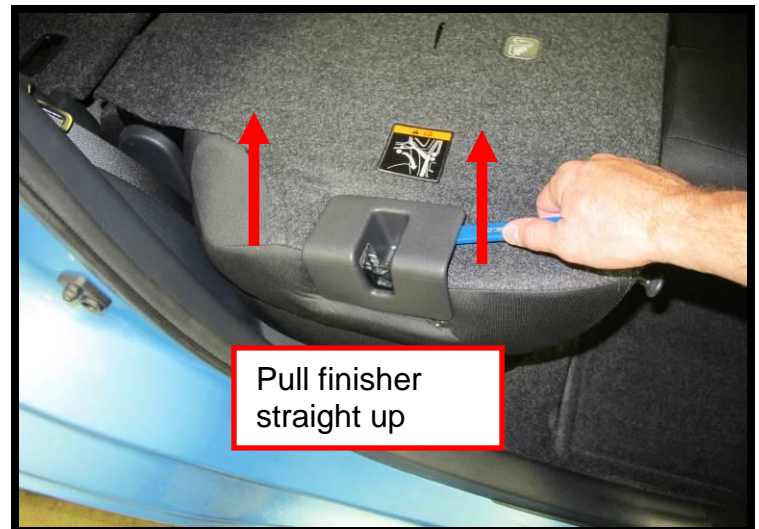


Figure 2

3. Remove the two 12 mm rear seat back latch retaining bolts from rear seat latch as shown in Figure 3, then discard.

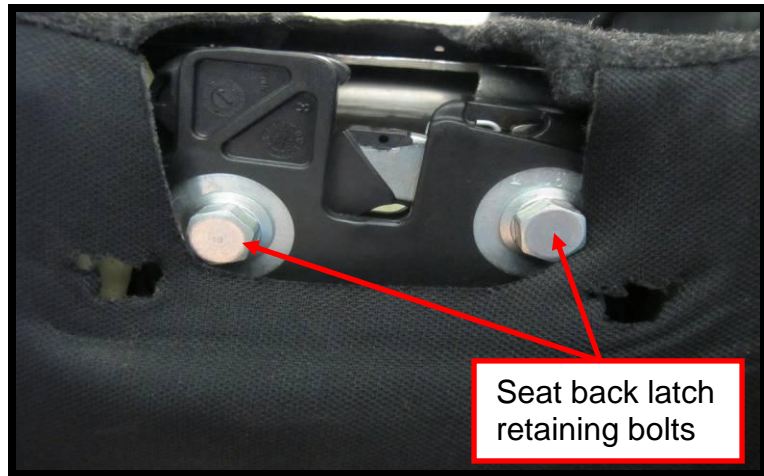


Figure 3

4. Install two New 12 mm rear seat back latch retaining bolts on rear seat back latch and torque to 24 N•m (18 ft-lb).

Note: Verify seat back trim is not caught under retaining bolts when tightening.

5. Replace rear seat back finisher on the rear seat back.
6. Verify rear seat back latch operation.



Figure 4

7. Repeat steps 1-4 for passenger side rear seat back.

CLAIMS INFORMATION:

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PM365

Claim Type:	CM			
PNC:	PM365			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required

Replace rear seat back latch bolts, both sides.	PM3650	0.2H	Yes	No
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PARTS INFORMATION:

Description	Part #	Quantity
Bolt	88798-3VM0A	4