

Subject: **Urgent - 2014 Nissan Versa Note - Quality Assurance Hold**

Attention: **Dealer Principals, Sales, Parts and Service Managers**

******* QA Hold Announcement *******

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain specific vehicles on a temporary Quality Assurance (QA) Hold to assure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Nissan is placing **all** 2014 Versa Note vehicles currently in dealer inventory on a temporary QA Hold. In the coming days, Nissan will issue service procedures for the affected vehicles. Vehicles affected by the QA hold are either in transit or currently at the dealer.

IMPORTANT: Nissan will issue detailed parts and procedure information by the end of this week. Nissan asks that dealers do not sell any 2014 Versa Note vehicles in Dealer Inventory subject to this QA Hold until the vehicles are serviced.

A STOP SALE CONDITION IS IN EFFECT.

Nissan Parts & Service Dealer Support
07/10/13