

# SERVICE BULLETIN

EM13-003a

NTB13-040a

July 5, 2013

Date:

## 2013 ALTIMA SEDAN WITH QR25DE ENGINE; RATTLE OR GROAN NOISE FROM ENGINE AREA

This bulletin has been amended under ACTION and in PARTS INFORMATION and CLAIMS INFORMATION. Please discard previous versions of this bulletin.

APPLIED VEHICLE: 2013 Altima Sedan (L33) APPLIED VINs and DATES: Vehicles built before: 1N4AL3A(\* \*)DC 264999 and 4/19/2013 1N4AL3A(\* \*)DN 551924 and 4/22/2013

APPLIED ENGINE: QR25DE (4-cyl) only

#### **IF YOU CONFIRM:**

A rattle or groan type noise is coming from the right front strut tower / engine area when:

• An applied vehicle is traveling at 20 - 40 MPH

#### AND / OR

• The engine is running at 1,400 - 1,500 RPM

#### AND

• The generator (alternator) is the source of the noise.

**NOTE:** This noise may be misdiagnosed as CVT or heat shield related.

#### ACTION:

Replace the alternator with the one listed in **PARTS INFORMATION**.

• Refer to the **M ELECTRICAL & POWER CONTROL > CHG Charging System** section of the Electronic Service Manual (ESM).

#### PARTS INFORMATION

| DESCRIPTION           | PART NUMBER | QTY |  |
|-----------------------|-------------|-----|--|
| ALT ASSY (alternator) | 23100-3TA1B | 1   |  |

### **CLAIMS INFORMATION**

#### Submit a Primary Part (PP) line claim using the following claims coding:

| DESCRIPTION                 | PFP         | OP CODE | SYM | DIA | FRT |
|-----------------------------|-------------|---------|-----|-----|-----|
| Replace Alternator Assembly | 23100-3TA1B | GE10AA  | ZL  | 32  | (1) |

(1) Reference the current Nissan Warranty Flat Rate Manual and use the indicated flat rate time.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.