

Dealer Inventory Inspection

April 12, 2013

2013 Nissan Pathfinder Roof Rail End Cover

Subject: **2013 Nissan Pathfinder Roof Rail End Cover
Dealer Inventory Inspection**

Attention: **Dealer Principals, Sales, Parts, and Service Managers**

******* Dealer Inventory Inspection Announcement *******

Nissan is conducting a dealer inventory inspection to inspect the roof rail end covers on certain specific MY13 Nissan Pathfinder vehicles.

******* Vehicle Identification – Dealer Inventory *******

2013 Nissan Pathfinder vehicles subject to this inspection can be identified through two methods:

- **SERVICE COMM** – Beginning April 13, 2013, dealer service departments can complete an inquiry on SERVICE COMM – **I.D. PC224** - to determine vehicles subject to this inspection.
- **VIN List** – As a courtesy, posted with this announcement is a list of dealer inventory VINs subject to this inspection arranged by region, district, and Dealer Code. This VIN list is available on NNA.net.com under My Documents Sales>Campaigns>, Parts>Campaigns>, Service>Campaigns> categories.

******* Dealer Responsibility *******

It is the dealer's responsibility to check SERVICE COMM – **I.D. PC224** – for the status on each vehicle falling within the range of this dealer inventory inspection, which is currently in its inventory. Nissan requires dealers to perform this procedure on any vehicles in their inventory before they are retailed.

Nissan dealers should perform the inspection only on vehicles specifically identified in SERVICE COMM.

Nissan Parts & Service Dealer Support
4/12/13

SERVICE PROCEDURE

1. Attempt to move or twist roof rail end cover using mild force as shown in Figures 1 and 2.

- Move front to back: Grasp roof rail end cover and attempt to slide it forward/backward.
- Move side to side: Grasp roof rail end cover and attempt to move it inboard/outboard.
- Twist: Grasp roof rail end cover and attempt to rotate it.

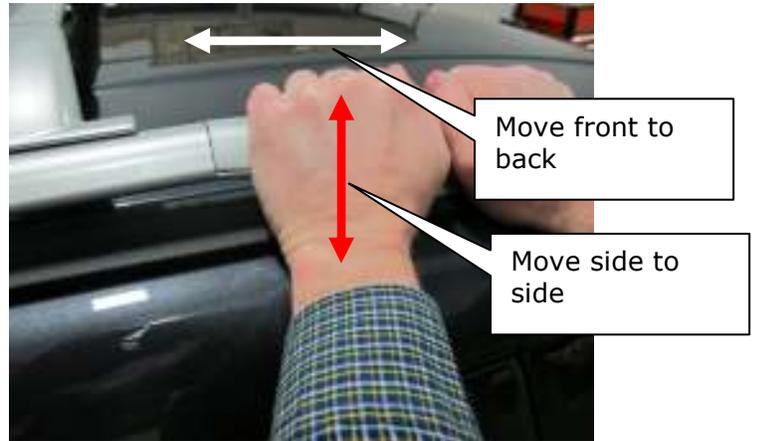


Figure 1

2. If roof rail end cover detaches from roof, go to step 3.

- If roof rail end cover is firmly installed. Release vehicle and use **Op Code PC2240**.

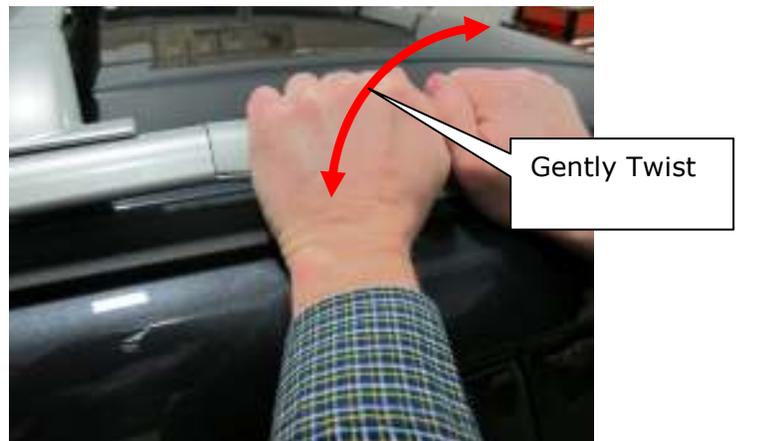


Figure 2

3. Roof Rail End Cover Retaining Tab Inspection Procedure:

Note: The roof rail end covers have five retaining tabs as indicated in Figure 3.

- Inspect roof rail end cover retaining tabs. If one or more of the roof rail retaining tabs is missing or separated, take a close-up picture of the affected roof rail end cover retaining tabs/s.

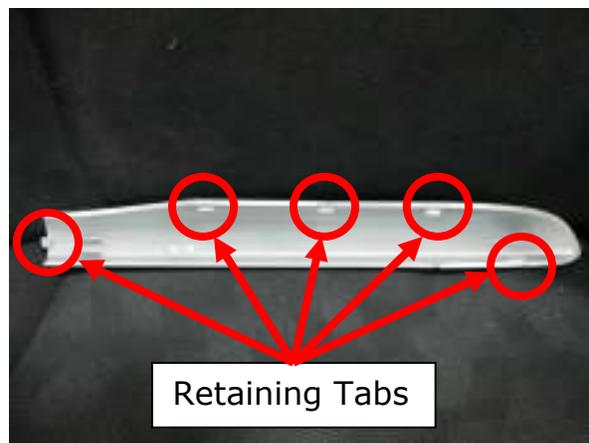


Figure 3

4. Send E-mail with attached close-up picture of the missing or separated retaining tab to the below e-mail address for further instructions:

nnafgasupport@nissan-usa.com

Make sure to include the below information:

Dealer Name

Dealer Code

VIN

Location of Affected End Cover/s (*example: driver-front, driver-rear, pass-front, pass-rear*)

Contact Person Name

Phone Number

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC224

Claim Type:	CM			
PNC:	PC224			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Inspect roof rail end covers.	PC2240	0.2H	No	No