



---

# SERVICE BULLETIN

---

Classification:

BT13-004

Reference:

NTB13-042

Date:

April 9, 2013

---

## 2013 ALTIMA SEDAN; BUZZ / RATTLE NOISE FROM FRONT DOORS DURING AUDIO SYSTEM USE

**APPLIED VEHICLE:** 2013 Altima Sedan (L33)

### IF YOU CONFIRM:

A buzz or rattle type noise is coming from either front door ONLY when operating the audio system with a lot of bass.

- The noise stops when applying pressure to the top of the front door power window and door lock switch finisher(s).
- **ANY** noises heard from any other area under the same conditions are not related to this incident.

### ACTION:

Replace both front door power window and door lock switch finishers.

- For replacement procedure, refer to the **K BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY>PWC Power Window Control System** section of the ESM.

**CAUTION:** The pull handle outer finisher must be removed before removing each front door power window and door lock switch.

### NOTES:

- Do not remove the front door finishers (door panels) when removing the power window and door lock switches. It is not necessary.
- Do not replace the front door power window and door lock switches OR speakers for this incident, if it should occur.
- This bulletin does not apply to similar noises in areas other than the front door power window and door lock switches during audio system use. For noises other than described above, refer to the **J BODY INTERIOR > INT Interior > SQUEAK AND RATTLE TROUBLE DIAGNOSES** section of the Electronic Service Manual (ESM).

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## PARTS INFORMATION

DESCRIPTION	PART #	COLOR CODE	QTY
Finisher-Power Window Switch, Front RH	80960-3TA0A	G or Z (black)	*
Finisher-Power Window Switch, Front <b>LH</b>	80961-3TA0A	G or Z (black)	*
Finisher-Power Window Switch, Front RH	80960-3TA0B	C (tan)	*
Finisher-Power Window Switch, Front <b>LH</b>	80961-3TA0B	C (tan)	*

\* Order one (1) finisher of the correct color per door per vehicle.

## CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL WINDOW SWITCH FINISHER	(1)	UH45AA *	ZE	32	(2)

(1) Reference the Parts Information Table and use the applicable Part Number as the Primary Failed Part.

(2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated flat rate time.

\* This operation code should be claimed twice on the same repair line.

