Dealer Inventory Inspection

April 5, 2013

2013 Nissan Altima Spare Tire Pressure

Subject: 2013 Nissan Altima Spare Tire Pressure
Dealer Inventory Inspection

Attention: Dealer Principals, Sales, Parts, and Service Managers

***** Dealer Inventory Inspection Announcement *****

Nissan is conducting a dealer inventory inspection to inspect the spare tire pressure on certain specific MY13 Altima vehicles built at the Canton, MS plant.

***** Vehicle Identification - Dealer Inventory *****

2013 Nissan Altima vehicles subject to this inspection can be identified through two methods:

- SERVICE COMM Beginning April 6, 2013, dealer service departments can complete an inquiry on SERVICE COMM <u>I.D. PC223</u> to determine an affected vehicle.
- VIN List As a courtesy, posted with this announcement is a list of affected dealer inventory VINs by region, district, and Dealer Code. This VIN list is available on NNAnet.com under My Documents Sales>Campaigns>, Parts>Campaigns>, Service>Campaigns> categories.

***** Dealer Responsibility *****

It is the dealer's responsibility to check SERVICE COMM – $\underline{\text{I.D. PC223}}$ – for the status on each vehicle falling within the range of this dealer inventory inspection, which is currently in its inventory. Nissan requires dealers to perform this procedure on any vehicles in their inventory before they are retailed.

Nissan dealers should perform the inspection only on vehicles specifically identified in SERVICE COMM.

Nissan Parts & Service Dealer Support 4/5/13

SERVICE PROCEDURE

Caution: This procedure needs to be performed early in the morning when ambient temperature is lower.

- 1. Open trunk and lift rear carpet and trunk flooring.
 - Remove foam jack organizer.



Figure 1

- 2. Remove spare tire locking bolt and flip tire over to access the valve stem.
- 3. Check spare tire air pressure.
 - If tire pressure is less than or equal to 64 PSI, then adjust tire pressure to 60 PSI and release vehicle, use Op Code PC2230.

If tire pressure exceeds 64 PSI, reduce to 60 PSI and release vehicle, use **Op Code PC2231**

 If tire pressure exceeds 64 PSI, send E-mail to the below address: nnafqasupport@nissan-usa.com

Make sure to include the below information:

Dealer Code VIN Spare Tire Pressure Contact Person Name Phone Number



Figure 2



Figure 3

- 4. Install spare tire in trunk location and secure with locking bolt.
- 5. Install foam jack organizer.
- 6. Fold trunk flooring back into place.

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: PC223

Claim Type:	CM			
PNC:	PC223			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
Tire pressure does not exceed 64 PSI.	PC2230	0.2H	No	No
Tire pressure does exceed 64 PSI.	PC2231	0.2H	No	No