

FINAL

OWNER NOTIFICATION

Dear Nissan Quest Owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. We believe that our current and future success depends on your continued satisfaction with Nissan. With that in mind, we want to bring to your attention important information regarding your vehicle.

REASON FOR SERVICE CAMPAIGN

Some potentially affected 2011 Quest vehicles may have been equipped with Tow Hitch Cross Tubes that do not contain drain holes. As a result, water may be prevented from draining properly and potentially cause corrosion. This is not a safety issue, and the vehicle still meets and/or exceeds all applicable safety standards.

WHAT NISSAN WILL DO

Our records indicate that an affected tow hitch may have been installed on your vehicle. If your vehicle does not have a tow hitch installed, there is no action necessary on your part and you may disregard this notice. If a tow hitch is installed, to assure your continued satisfaction and confidence in your vehicle, we ask that you bring your vehicle to your nearest authorized Nissan dealer who will confirm whether your tow hitch lacks drain holes and, if so, will replace the Tow Hitch Assembly at **no charge to you for parts or labor**. The service should take about an hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

WHAT YOU SHOULD DO

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment. **To ensure the least inconvenience for you, it is important that you have an appointment before bringing your vehicle to the Nissan dealer for service.** Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If the dealer fails, or is unable to complete the service free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

Thank you for providing us an opportunity to ensure on-going satisfaction with your Nissan vehicle.