

Dear 2013 Nissan Sentra Owner:

Nissan is committed to providing the highest levels of product quality and customer satisfaction. With that in mind, we want to bring to your attention important information about your new vehicle.

Nissan has learned that due to an inadvertent error, the window sticker on your vehicle listed accessory items which were not actually installed on your vehicle. If this discrepancy was not noticed by you or your dealer, you may have been unnecessarily charged for these items.

Nissan sincerely regrets this error and would like to demonstrate how important your satisfaction is to us. Please find enclosed a check, calculated as follows, as our apology to you.

VIN: 3N1AB7xxxxxxxxxx

Missing Accessory Item	M.S.R.P.	Estimated Sales Tax	Reimbursement
BlueConnect Blue Tooth Hands Free Phone System	\$350.00		
Body Side Molding	TBD		
Fog Lights	\$310.00		
Hide-A-Way Trunk Net	\$55.00		
Splash Guards	\$160.00		
Protection Package	\$320.00		

Check Amount	
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Please note that the check is valid for 90 days; we hope that this action will reinforce your faith in our product and address any concern you may have had.

If you have additional questions you may contact Nissan Consumer Affairs at 1-800-NISSAN1 (1-800-647-7261) between 8:00 am and 5:00 pm CDT. Should you prefer to contact us in writing, please send correspondence to Nissan Consumer Affairs, Nissan North America, Inc., PO Box 685003, Franklin, TN, 37068-5003.