

Classification:

FA12-004

Reference:

ITB13-001

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Date:

January 7, 2013

2013 JX35; NOISE FROM FRONT SUSPENSION OVER BUMPS

APPLIED VEHICLES:

2013 JX35 (L50)

APPLIED VINS:

Vehicles built before 5N1ALOMN(*)DC 331999

APPLIED DATES:

Vehicles built before December 17, 2012

IF YOU CONFIRM

A clunking/creaking/knocking noise coming from the front suspension coil spring and strut upper bearing area when driving over bumps at a low speed (5-15 mph).

ACTION

Refer to the Diagnostic Flow Chart on page 2 to determine if this bulletin applies.

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
Front Spring	54010-3JV1B	2 (if needed)

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
REPLACE BOTH FRONT STRUT ASSEMBLIES	54010-3JV1B	MA15AA	ZL	32	(1)
RPL BOTH COIL SPRINGS		MA153A			(1)

(1) Reference the current Infiniti Warranty Flat Rate Manual and use the indicated flat rate time.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

Diagnostic Flow Chart

