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Roadster Radio - Unable to change pre-set channel number

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Summary:

If a customer wants to change the radio pre-set channel number and is unable to do so, here is the reason this is happening.

Type:

General

TST Detail:

This issue has been identified as being caused by the radio data system (RDS) refresh rate bringing the pre-set channel back to its original #.

With bigger radio stations this is common, they send non-audio data to your radio giving you information on the music playing (artist, title) or weather information. When this refresh rate is too fast we can't choose a different pre-set channel in time.

Changing the pre-set channel for a radio station with a slower refresh rate will allow you to change the pre-set channel #.

At this time there is no solution to this issue. Replacement of parts is not the solution.

Getting out of the radio station's strong RDS range may allow the pre-set channel to be changed.

Here is a short video illustrating the issue.

Attachment:



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