



**NUMBER:** 05-005-13

**GROUP:** Brakes

**DATE:** June 27, 2013

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**SUBJECT:**

Squeal Noise From Front Of Vehicle When Braking

**OVERVIEW:**

This bulletin involves verifying the front vehicle noise and if necessary replace the front brake pads.

**MODELS:**

2011-2014	(WK)	Grand Cherokee
2011-2013	(WD)	Durango

**NOTE: This bulletin applies to vehicles built on or before March 4, 2013 (MDH 0304XX) equipped with 4-wheel disc heavy duty brakes sales codes (BR1 or BR8).**

**SYMPTOM/CONDITION:**

Squeal noise from front of vehicle when braking.

**DIAGNOSIS:**

If the customer describes the symptom, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1 (AR)	68052370AC	Pad Kit, Front

**REPAIR PROCEDURE:**

1. Does the vehicle exhibit a squeal noise from the front of the vehicle when braking?
  - a. Yes>>> Proceed to [Step #2](#).
  - b. No>>> Continue further diagnosis, this bulletin does not apply.
2. Remove and replace front brake pads. Refer to the detailed procedures available in DealerConnect>TechConnect>Service Info> 05 - Brakes>05 - Brakes,Base>Hydraulic/Mechanical> Pads and/or Shoes, Brake> Removal/Installation> All Except SRT8.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Amount</b>
05-70-22-9E	Verify Front Brake Noise Only (2 - Skilled)	0.2 Hrs.
05-70-22-9F	Verify Front Brake Noise and Replace Front Brake Pads (2 - Skilled)	0.7 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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