



NUMBER: 19-001-13

GROUP: Steering

DATE: May 31, 2013

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SUBJECT:

Rattle From Driver Side Of Instrument Panel Or Steering Wheel Over Rough Roads Or When Turning

OVERVIEW:

This bulletin involves diagnosing and if necessary removing the steering column lock control module wiring harness bracket.

MODELS:

2014 (WK) Grand Cherokee (Includes SRT8)

NOTE: This bulletin applies to vehicles built on or after January 22, 2013 (MDH 0122XX and on or before March 26, 2013 (MDH 0326XX) equipped without (sales code CXE) electric steering column shaft lock.

SYMPTOM/CONDITION:

Rattle from driver side of instrument panel or steering wheel over rough roads or when turning.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Release the fasteners securing the driver side instrument panel closeout (1) to the instrument panel ([Fig. 1](#)).



Fig. 1 Instrument Panel Closeout Removal

1 - Left Instrument Panel Closeout

2. Disconnect the courtesy lamp electrical harness (1) from the driver side instrument panel closeout (2) ([Fig. 2](#)).
3. Remove the driver side instrument panel closeout (2) from the vehicle ([Fig. 2](#)).

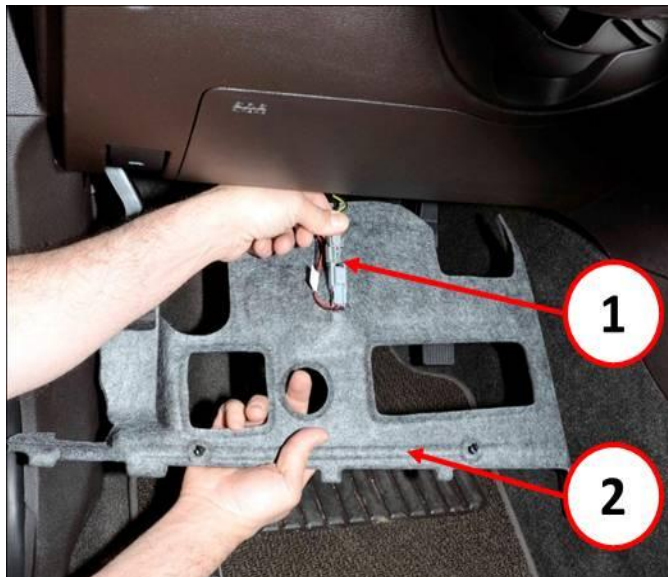


Fig. 2 Left Instrument Panel Closeout

1- Courtesy Lamp Harness

2- Left Instrument Panel Closeout

4. Remove the fastener (1) securing the steering column lock control module wiring harness bracket to the steering column and discard the steering column lock control module wiring harness bracket(Fig. 3).

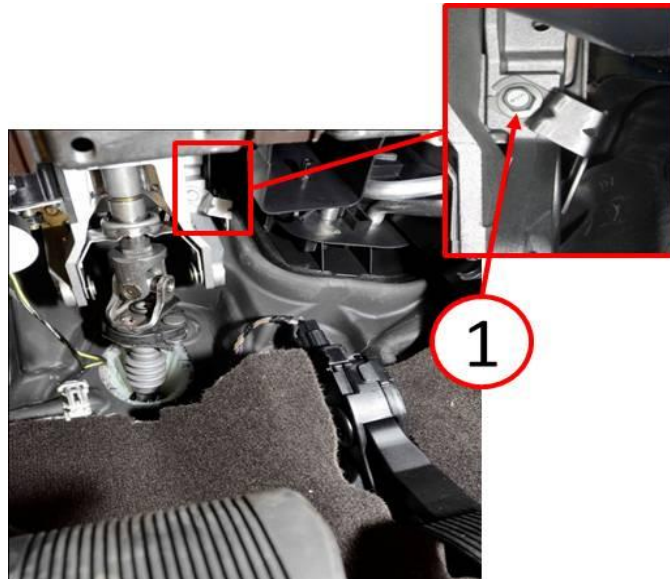


Fig. 3 Steering Column Bracket Removal

1 - Steering Column Lock Control Module Wiring Harness Bracket Fastener

5. Reinstall the fastener that secured the steering column lock control module wiring harness bracket to the steering column and torque to 27 N-m (20 ft-lbs).
6. Connect the courtesy lamp electrical harness (1) to the driver side instrument panel closeout (2) (Fig. 2).
7. Install the driver side instrument panel closeout (2) to the vehicle (Fig. 2).

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Amount
19-20-67-90	Diagnosing and removing the steering column lock control module wiring harness bracket (0 - Introduction)	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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