



Service Campaign 64-03

MODELS

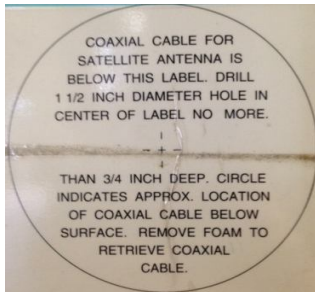
AFFECTED: Certain 2014 Winnebago/Itasca Via/Reyo, model H25Q coaches

DATE: October 4, 2013

SUBJECT: Removal of Satellite Cable Locating Label from the Roof

PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER.

Winnebago Industries is conducting a field service campaign to remove the satellite cable locating label (pictured below) from the roof of certain 2014 Via/Reyo coaches. The label was installed in the wrong location and will need to be removed to prevent damage to the roof if someone were to attempt to install a satellite dish in this location.



PICTURE OF LABEL TO BE REMOVED:

Affected Vehicles and Owner Notification

Attached to this letter is a list of subject vehicles which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. These owners are being directed to remove the label or to contact a Winnebago Industries dealer for the service campaign to be performed. A copy of the owner notice is provided for your information.

Evaluate this issue on all subject vehicles currently in your inventory. Do not deliver any subject units to a customer until the label has been removed.

If You Need Assistance

If dealer technical assistance is needed, please contact the Winnebago Industries Technical Service Department at (866) 653-4329 from 7:30 a.m. to 5:00 p.m. Central Time or by e-mail at: techservice@winnebagoind.com.

Thank you for your cooperation.

Steven R. Evenson
Director of Parts and Service



October 4, 2013
Service Campaign—Removal of Satellite Cable
Locating Label

Repair Procedure:

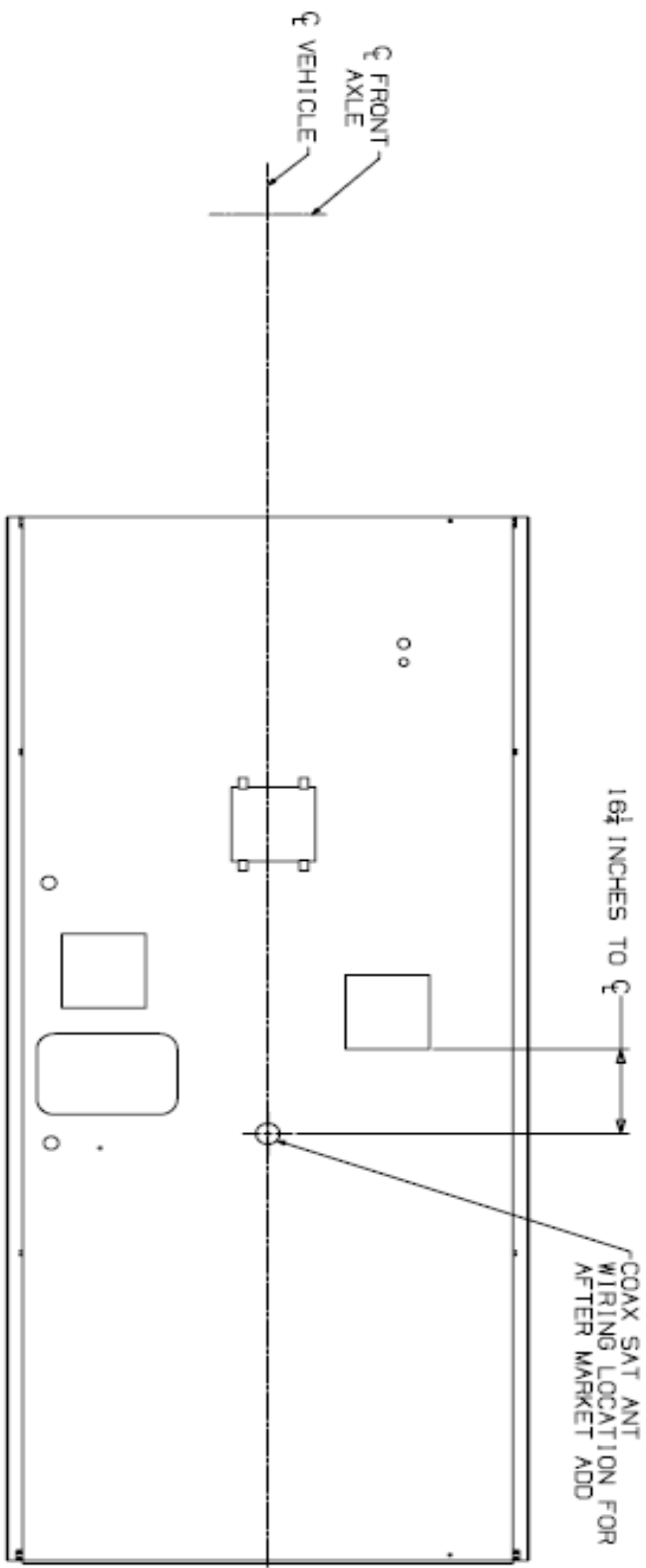
On stock vehicles, we request that you remove the label, then place the attached 'Instructions for Locating Satellite Wiring' document in the Entertainment section of the Vehicle's InfoCase (the black bag that contains the Operator's Manual, etc.).

Reimbursement

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below. Both the dealer and owner must properly sign the repair order before it is submitted to Winnebago Industries.

DESCRIPTION	OPERATION NUMBER	TIME ALLOWANCE	TIC CODE
Satellite Label Removal	05640399	0.1	6403SB

INSTRUCTIONS FOR LOCATING SATELLITE WIRING IN ROOF OF H250



H250 ROOF
SHOWN FROM EXTERIOR
ϕ = CENTER LINE