



## Service Campaign 63-04

### MODELS

**AFFECTED:** Certain 2013 Winnebago Sightseer/Vista and Itasca Sunova/Sunstar coaches equipped with motoraid

**DATE:** April 12, 2013

**SUBJECT:** Motoraid Hose Routing Near Engine

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**PLEASE FORWARD THIS INFORMATION TO YOUR RV SERVICE MANAGER.**

Winnebago Industries is conducting a Field Service Campaign on certain 2013 Winnebago Sightseer/Vista and Itasca Sunova/Sunstar motorhomes. The campaign procedure is to inspect and reroute, if necessary, the motoraid hoses in the engine compartment. Illustrations for this procedure are attached.

### **Affected Vehicles and Owner Notification**

Attached to this letter is a list of subject vehicles which were shipped to your dealership. Customers with affected vehicles are being sent a letter notifying them of the service campaign. Owners are directed to contact a Winnebago Industries dealer to schedule an appointment to have the service campaign performed at no cost to them. A copy of the owner notice is provided for your information.

Perform this procedure on all subject vehicles currently in your inventory. Do not deliver any subject units to a customer until this corrective action has been taken. If an affected vehicle has been sold, please contact the customer to schedule a service appointment for the campaign procedure.

### **If You Need Assistance**

If dealer technical assistance is needed, please contact Winnebago Industries Technical Service Department at (866) 653-4329 from 7:30 a.m. to 5:00 p.m. Central Time or by e-mail at: [techservice@winnebagoind.com](mailto:techservice@winnebagoind.com).

Thank you for your cooperation.

A handwritten signature in black ink that reads "Steven R. Evenson". The signature is written in a cursive, flowing style.

Steven R. Evenson  
Director of Parts and Service



April 12, 2013  
Service Campaign—Motoraid hose routing.

**Repair Procedure:**

Refer to instruction sheet.

**Parts Information:**

It may be necessary to use 2 or 3 wire ties to secure the hose in the channel, you will use wire ties that you have in your inventory.

**Reimbursement**

When the service has been completed, submit a warranty claim using the operation number and TIC code listed below. If the motoraid hose has been damaged, file a normal warranty claim for the repair to the hose. The repair order must be properly signed by both the dealer and owner before it is submitted to Winnebago Industries.

<b>DESCRIPTION</b>	<b>OPERATION NUMBER</b>	<b>TIME ALLOWANCE</b>	<b>TIC CODE</b>
Inspect motoraid hoses.	05630499	0.2	6304SB
Reroute motoraid hoses, (if necessary).	05630400	0.5	6304SB

**FINAL CLAIMS NEED TO BE SUBMITTED NO LATER THAN June 12, 2013.**



# Motoraid Heater Hose Routing

**RE:** Possible damage to motoraid heater hose if contact with engine

Read the entire instructions carefully before starting the procedure. If you have any questions, please Contact Winnebago Industries' Technical Service Department by calling 1-866-653-4329 or by e-mail: [techservice@winnebagoind.com](mailto:techservice@winnebagoind.com). This document is confidential and is intended dealer use only.

## Procedure:

1. Inspect motoraid heater hose routing (fig.1). If hose is lying near engine manifold and not supported by clamp proceed to step 2.

**Note:** Repair hose with splice if damaged.

2. Install hose into clamp, (fig. 1). Fasten any excess hose securely to channel at rear of engine with wire ties. Make sure to keep hose away from any sharp edges (fig. 2).

