

SERVICE CAMPAIGN BULLETIN

CAMPAIGN REF: 021
TITLE : IRIS software update to 10.6
DOCUMENT # : 11 M 055
AFFECTED VEHICLES : 12C Coupe and Spider

SITUATION : Quality Engineering at McLaren Automotive have released a new software platform for the 12C.

The most noticeable customer benefits of this software are:

- Japanese Navigation map
- Navigation improvements
- Media player improvements

PROCEDURE : It is necessary to update the software on all affected vehicles within your Aftersales car parc, both when carrying out Pre-Delivery Inspections (PDI) and at the next service centre visit

MODULE	NEW SOFTWARE PART NUMBERS
IRIS Application Software	11M2518CP.08
Satellite Navigation	11M2446CP.06 Australia/New Zealand 11M2451CP.05 Singapore/Malaysia 11M2853CP.03 Middle East (English language) 11M2854CP.04 Middle East (Arabic language) 11M2444CP.03 Japan

IRIS UPDATE:

Care point: IRIS software downloads requires the vehicle to be in ignition state 5.

1. Ensure the IRIS is powered up to the home screen and Radio is off.

Care point: The USB drive must be engaged with the gold contact points facing downwards.

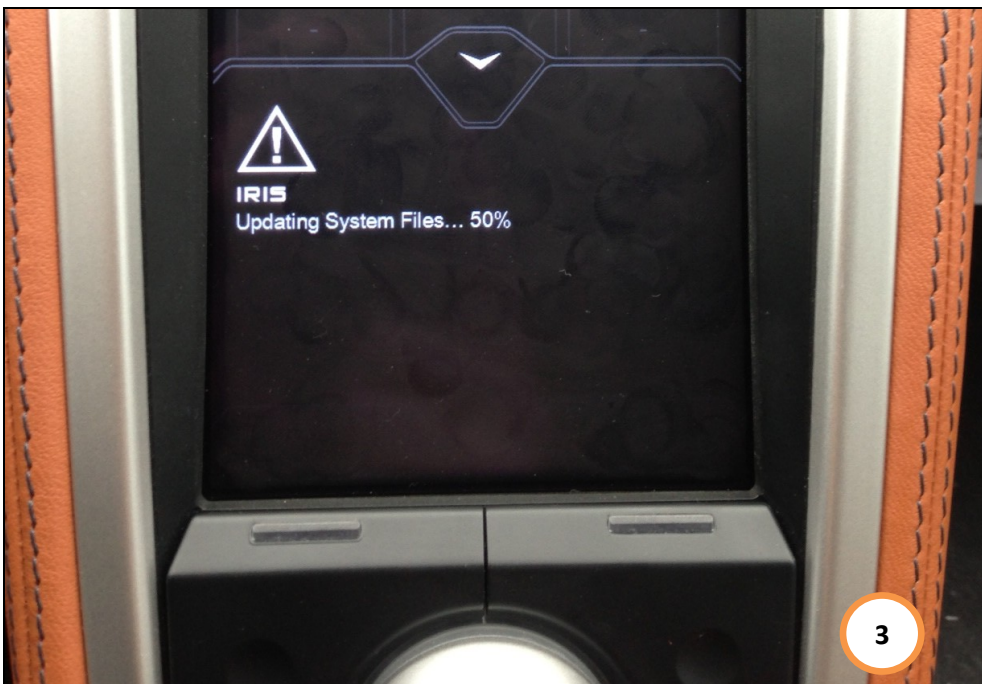
2. Insert the USB drive 11M2518CP.08 into the USB socket (1), then press and hold the centre IRIS button for approximately five seconds until the McLaren logo screen appears. This will trigger the software download process.



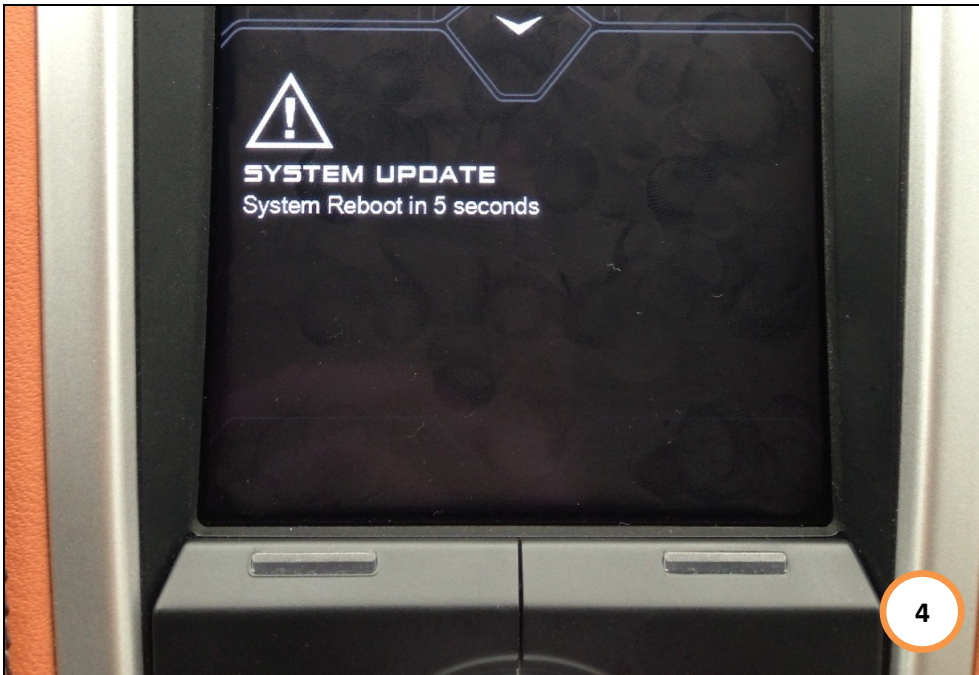
3. The following screen will be displayed, select Yes (2).



4. The following software download screen will be displayed whilst the update is proceeding (3).

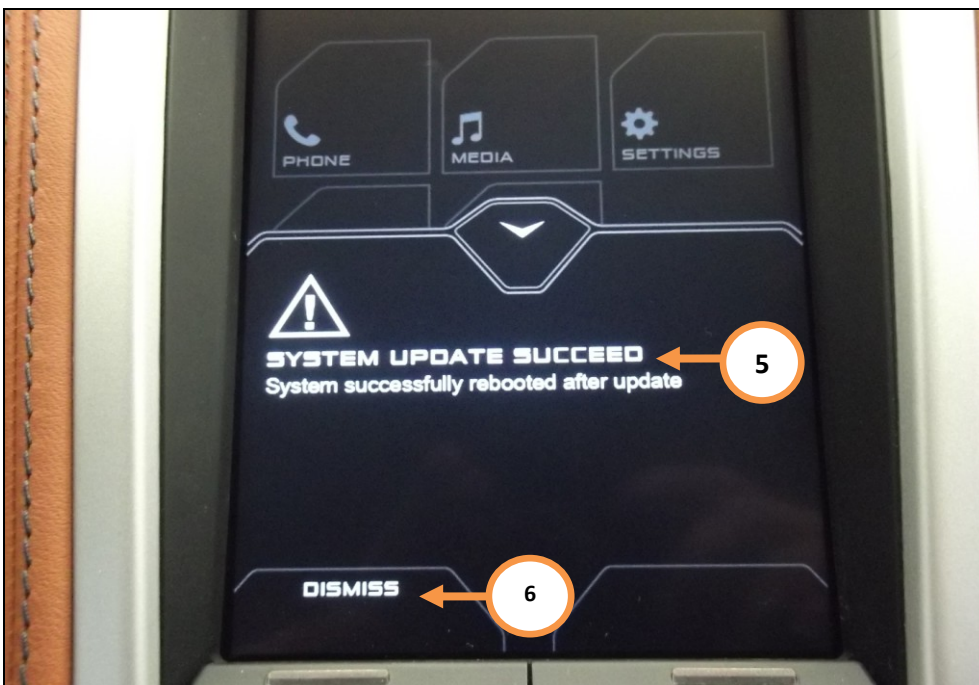


5. Once the update has completed the following screen will appear (4), remove the USB drive.



Care Point: System reboot can take up to three minutes and during this period the screen may appear blank or contain lines.

6. Once the reboot has completed the following screen will appear (5), select Dismiss (6).



7. Press and hold the centre IRIS button for approximately five seconds until the McLaren logo screen appears to reset the unit and the normal functionality will return.

8. EMMC Formatting and Navigation software installation is only required on vehicles built with Meridian Surround Sound, if this is not required carry out steps 21 to 22.
9. Select the "SETTINGS" icon on the home screen to enter the settings menu (7).

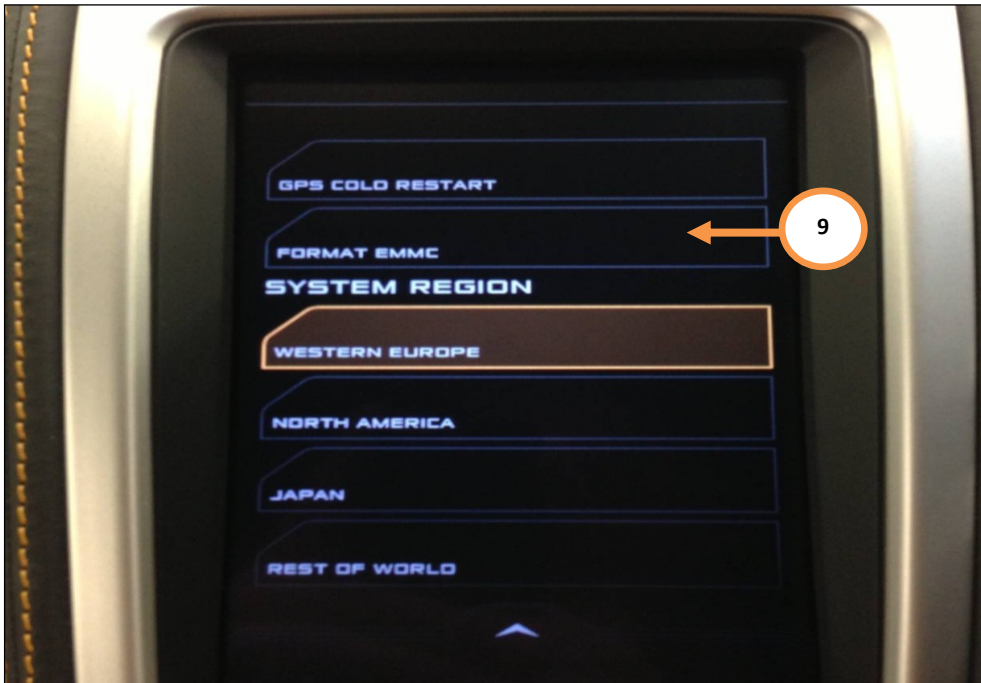


10. Hold down the IRIS mute button and perform the following actions by turning the volume control ring:
 - Right two notches on volume control
 - Left one notch on volume control
 - Right three notches on volume control
 - Left two notches on volume control

11. An additional option “DEALER SETTINGS” will appear (8) select this option to enter the dealer settings menu.



12. Select “FORMAT EMMC” (9).



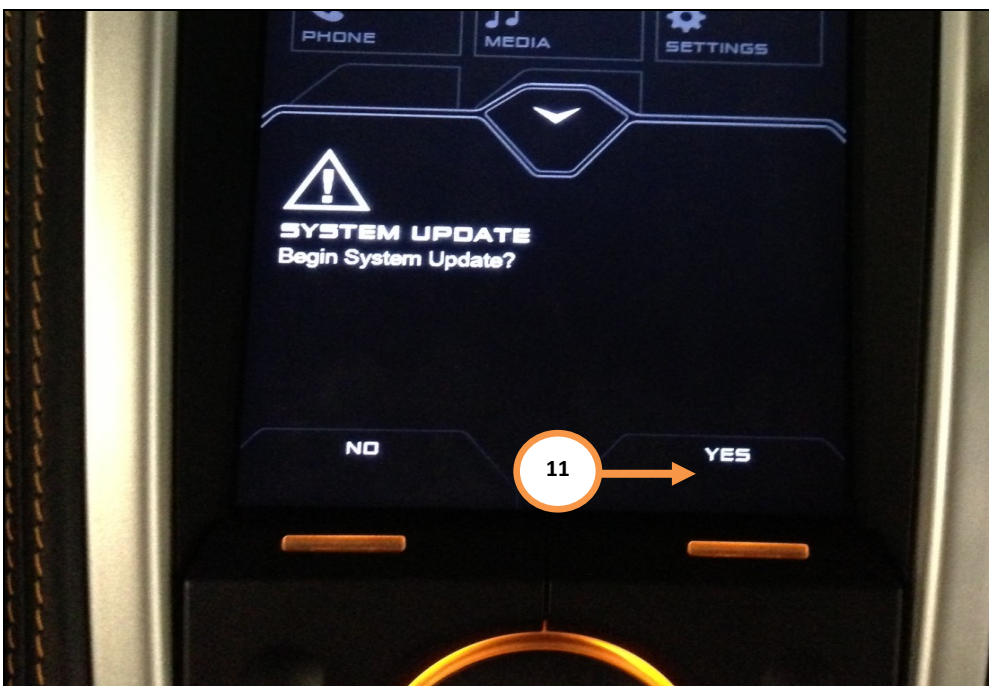
13. EMMC Formatting in progress will be displayed (10).



14. When the EMCC pop up disappears the formatting has finished.

15. Press and hold the centre IRIS button for approximately five seconds until the McLaren logo screen appears to reset the unit and the normal functionality will return.

16. Insert the USB drive that contains the Satellite Navigation software variant applicable to your market (by referring to the software table on page 1), select Yes,(11)

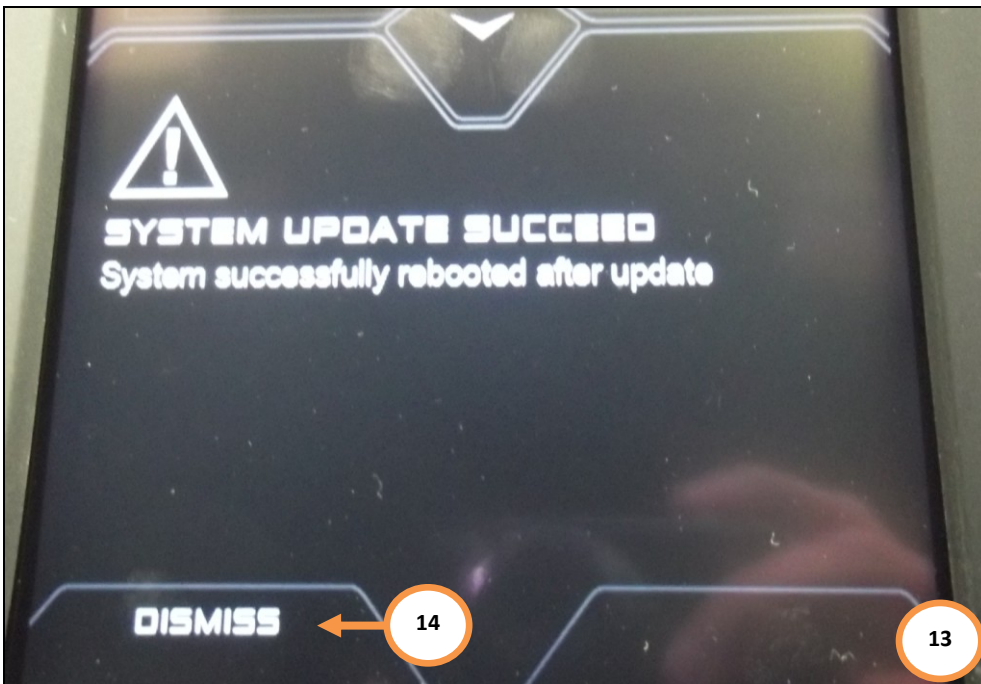


17. The following screen will be displayed (12).



Care Point: The system reboot can take up to three minutes and during this period the screen may appear blank or contain lines.

18. Once the update has completed and rebooted the following screen will appear (13), select Dismiss (14) and remove the USB drive.

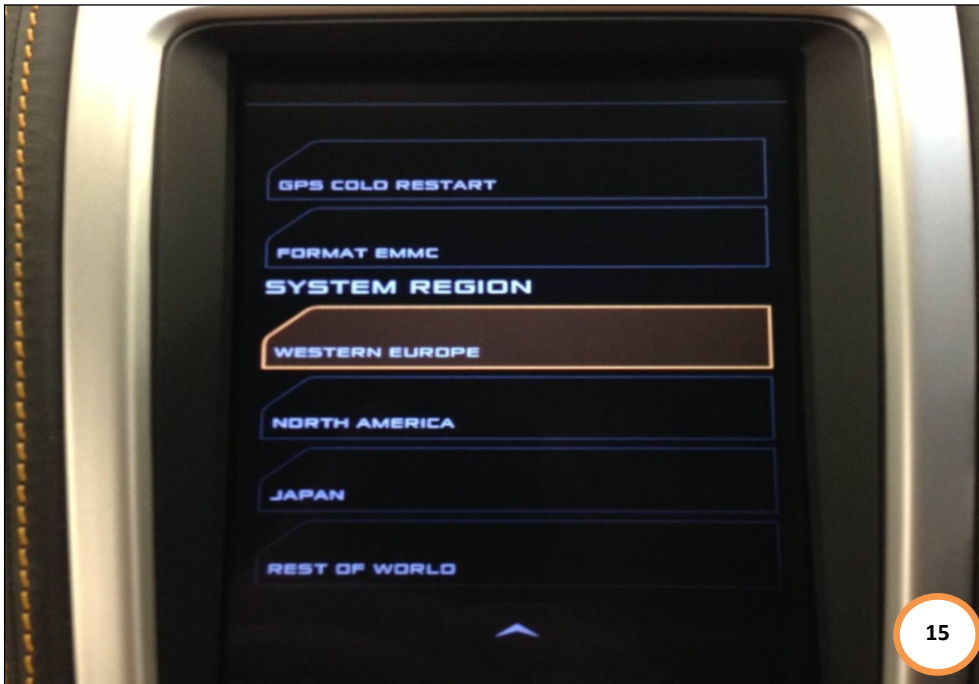


19. Press and hold the centre IRIS button for approximately five seconds until the McLaren logo screen appears to reset the unit and return normal functionality will return.

20. Repeat steps 9 to 11 on vehicles that have had Navigation software installed and then proceed.

21. Select the region you require to enable the correct radio frequency for your country (15), refer to Region information below :-

- WESTERN EUROPE:- Austria, Belgium, France, Germany, Great Britain, Italy, Monaco, Netherlands, Spain, Sweden, Switzerland, Hong Kong, China, Australia, Singapore, Bahrain, Kuwait, Qatar, Saudi Arabia, UAE (Abu Dhabi, Dubai), South Africa and Lebanon.
- NORTH AMERICA: - USA, Canada and Canada- Quebec.
- JAPAN:- Japan
- REST OF WORLD: - Do not select.



22. Press and hold the centre IRIS button for approximately five seconds until the McLaren logo screen appears to reset the unit and return normal functionality.

Please contact your Regional Aftersales Manager should you have any questions relating to the information contained in this bulletin.



WARRANTY INFORMATION

DESCRIPTION	RESOLUTION CODE	TOTAL REPAIR TIME
IRIS software update to 10.6	M0M40143A43B9907	0.35

PARTS INFORMATION

PART DESCRIPTION	PART NUMBER	QUANTITY	ORDER PROCESS
N/A	N/A	N/A	N/A
