

*** * ADVANCED TECHNICAL INFORMATION NOTICE * ***

DATE: December 19, 2013
TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, General Managers, and Service Managers
RE: SC-13-004 – ECM Reprogramming for MIL Illuminates, DTC P1241 or P061A Stored in ECM
ATIN NO. ATIN-13-SC-004-A

AFFECTED VEHICLES: 2008 – 2014 Lancer Evolution, 2009 – 2014 Lancer Ralliart, and 2009 – 2011 Lancer Sportback Ralliart

PURPOSE

A service campaign will be launched December 19, 2013 to update the ECM software programming in certain 2008 – 2014 Lancer Evolution, 2009 – 2014 Lancer Ralliart, and 2009 – 2011 Lancer Sportback Ralliart built before September 25, 2013. **To maximize customer satisfaction with the quality of their new vehicle, we recommend this service campaign be completed prior to vehicle delivery to the customer.** If this is not possible, the vehicle can still be delivered, but please ask the customer to bring the vehicle back to the dealership to have the campaign completed.

This service campaign will be conducted in the U.S. and Puerto Rico. A Service Campaign Bulletin outlining the reprogramming procedure will be available December 19, 2013 on MEDIC and MDL.

In certain affected vehicles, normal Electric Throttle Valve (ETV) fluctuations may cause actual torque to exceed Permitted Torque at low engine speeds. An improper Permitted Torque threshold may then cause false MIL illumination. A software update optimizes the Permitted Torque threshold value to minimize false MIL illumination.

If an affected vehicle is brought to your service department, you must always FIRST explain to the customer what the reprogram will do and get customer permission to reprogram the ECM.

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the Most Recent: Open Campaign List available under the service section of “e-reports” beginning today.

IMPORTANT

To maximize customer satisfaction with the quality of their vehicle, affected new or used inventory vehicles should be remedied before the vehicle is delivered. Dealers must check their inventory vehicles’ VINs on the Warranty Super Screen to verify whether the vehicle is involved in this service campaign.

Notification letters will be sent to owners of affected vehicles, requesting they contact their local Authorized Mitsubishi dealership to schedule an appointment to have this service campaign performed.

When checking the Warranty Super Screen for the applicability of this campaign, please check for any other open campaigns and advise the customer. Always get the customer’s approval before completing a campaign.