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2012 Eclipse Spyder

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Vehicle Technical Info

NOTE: The $\prime\prime$ mark indicates an article repeated from a previous issue of Tech Talk.

GROUP 23-Automatic Transmission

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NEW PART NUMBER FOR J3 CVT FLUID — All with CVT. Parts Bulletin OP-XX announced that part number 4031610 CVT fluid is superseded by MZ320286. The new part number is supplied in 1 quart bottles, replacing the existing 4 liter container. The quantity unit pack (QUP) for MZ320286 is 12 quarts to a case.

GROUP 42A-Body

TPMS LIGHT ON WITH DTCS C1911, C1921, C1931, AND/OR C1941: RECEPTION ABNORMAL—2013 Outlander Sport. MMNA is investigating abnormal TPMS sensor signals in 2013 Outlander Sport. If you encounter a vehicle with these DTCs before July 31, 2013, record the 8 digit TPMS sensor number for all sensors,

re-register the sensors to the vehicle, then record the new sensor numbers. Email the information to Dan Sherman at dcsherman@mmsa.com.

GROUP 54 - Chassis Electrical

STEERING COLUMN LOCK ELIMINATED — 2013 Outlander Sport. TSB-12-00-013 informed technicians the steering column on 2013 Outlander Sport no longer locks when you remove the ignition key from the switch, or the F.A.S.T. key from the vehicle. Having an electronic immobilizer system to prevent theft eliminates the need to lock the steering column.

GROUP 66-Accessory

MO AUDIO RESPONSE WHEN "SPEECH" BUTTON IS PRESSED — All with accessory Bluetooth handsfree telephone installed. If there is no verbal response when trying to make a call using handsfree, and the display reads "Listening," the radio speaker used for telephone audio may be faulty. Make one of your first diagnostic steps a check that all speakers function properly. This can be done by adjusting the radio's fade and balance controls to isolate individual speakers while listening to the radio.

The following list of speakers used for handsfree audio is provided for your information:

- Lancer vehicles, Outlander. Outlander Sport, Galant front passenger door speaker.
- Endeavor front driver's door speaker.
- Eclipse, Eclipse Spyder driver's side tweeter (a-pillar trim).
- i-MiEV front passenger door speaker.

MEDIC Information

MEDIC Hotline (800) 846-7575

Call the MEDIC Hotline for <u>ALL MEDIC & Scan Tool hardware or software issues.</u> Call TECHLINE for vehicle technical issues. As of 2/19/13: Total Hits - 6031 Reflash Database - N13011 MEDIC 3 Version - 3.2 MEDIC 3 Update - 170

MUT-III Version - 28.0

Raider Scan Tool Version - 6.0

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Spotlight On....

Valley Mitsubishi, Medina, OH

This column spotlights a different high scoring CSI dealer every quarter.



Striving for excellence. This phrase describes the Service team's goal when they walk into the building each day.

Valley Mitsubishi in Medina OH, is under the ownership of Brian O'Donnell, a dealer with 34 years of automotive industry experience. The business is family operated, with the overall goal of providing "better deals" and forging long-lasting relationships with their new and used car customers.

December, 2012 3-MONTH CSI SCORES							
	National	Valley					
CSI SCORE	934	1,000					
how likely are you to recommend this deal- ership for service.		996					

Service Manager Leo Beer has been in the automotive industry for eight years. He's a true gear head who enjoys racing anything he can get his hands on. Valley's shop is small, and he is also the service adviser and manages the parts department. Leo and his team pride themselves in the job being completed correctly the first time, and know that time is a commodity for their customers. They understand that actually listening to what a customer says about their vehicle is a primary step for great service, and a key piece to the ultimate goal of customer satisfaction. They are eager to please and make follow-up phone calls to customers after repairs are complete to make sure everything went as the customer expected. The team strongly advocates providing information to customers about future maintenance and repairs, as well as having a policy of "no forced selling" (they let the customers make their *own* decisions). With Leo, the customer is always the first priority, as the Service Team provides prompt service and easy appointments along with the most important detail: accurate repairs.

The technical team is comprised of two technicians: Ed Moeller and Caleb Dean. Ed is an experienced, detail oriented, Mitsubishi Master Technician with 19 years of experience with the brand. His attention to detail is his strong suit, which helps with his hobby of building model trains and railroad layouts. Caleb is a capable, talented technician, with 5 years of experience with Mitsubishi. In his spare time, he's a musician and also has a detail oriented hobby in building aquariums.

According to Leo, "Our Customer Satisfaction Index is not just a number that we receive monthly, but a testament to how we provide service to our many customers every day. The CSI score confirms to our team that we are communicating with our customers properly and efficiently. This is the "guide map" so to say, for our service team." He goes on to say that their score would not be possible without their customers. "Our customers never cease to amaze us when they grace us with a warm smile, a friendly introduction, or a friendly conversation even on cold, wintery days."

At Valley Mitsubishi, striving for excellence is not just a saying or a goal, it's what they do, day in, day out. It's an attitude. Congratulations to Brian, Leo and their team for a great job satisfying customers.

Training News

Technical Training Schedule March — April, 2013

Mobile Training does not appear on these calendars. Contact your District Parts & Service Manager for information about mobile training in your area.

	March					April			March			April							
М	т	w	Th	F	М	т	w	Th	F	М	т	w	Th	F	М	т	w	Th	F
25	26	27	28	1	1	2	3	4	5	25	26	27	28	1	1	2	3	4	5
		AT2		AT3			MF	IT2									STV3	MED2	SP3
4	5	6	7	8	8	9	10	11	12	4	5	6	7	8	8	9	10	11	12
											STV3		AED			С	VTT	AE	382
11	12	13	14	15	15	16	17	18	19	11	12	13	14	15	15	16	17	18	19
		:VTT	AE	3S2		E	S3	E:	S3			MF	IT2			E	S3	E:	S3
18	19	20	21	22	22	23	24	25	26	18	19	20	21	22	22	23	24	25	26
						STV3	MED2					EN1					AT2		AT3
25	26	27	28	29	29	30	31	1	2	25	26	27	28	29	29	30	31	1	2
			MTT									MTT							

West Zone-Dallas Tech Training Center

California Technical Training Center

	M	larc	h		April				March				April						
М	т	w	Th	F	м	т	W	Th	F	м	т	w	Th	F	м	т	w	Th	F
25	26	27	28	1	1	2	3	4	5	25	26	27	28	1	1	2	3	4	5
	E	S3	CV	TT			AED		SP3										
4	5	6	7	8	8	9	10	11	12	4	5	6	7	8	8	9	10	11	12
		МТТ		MED2															
11	12	13	14	15	15	16	17	18	19	11	12	13	14	15	15	16	17	18	19
	STV3		ES2		E	S3		МТТ				ES2 Cou is Cance]					
18	19	20	21	22	22	23	24	25	26	18	19	20	21	22	22	23	24	25	26
MED2	ME	VIT				STV3		EN1											
25	26	27	28		29	30	1	2	3	25	26	27	28		29	30	1	2	3
		MF	IT2								, n	AFIT2]			ES2	\vdash	

Course Description	Days	Code	Prerequisites	Course Description	Days	Code	Prerequisites			
Automatic Transaxles				Heating & A/C Systems						
40/50 Series Diagnosis & Repair	3	AT2	ATF	Manual A/C Systems	2	MAC				
50 Series 5-speed Diagnosis & Repair	1	AT3	AT2	Automatic A/C Systems	1	AAC	ES1			
CVT Diagnosis &Repair	2	AT4	AT3	Manual Transaxles						
Brakes				Manual Transaxles & Transfer Cases	3	MTT				
Antilock Brakes	2	ABS	ES1	Vehicle Specific						
Electrical Systems				Eclipse Spyder Convertible Top (Top Stack)	1	SP3				
Electrical Systems 1	3	ES1		Mitsubishi Electric Vehicle Technician Training	2	MEVTT	AESP, ES1, ES2, STV,			
Electrical Systems 2	3	ES2	ES1				MED2, MED3, 120, 121			
Engine Performance			•	Vehicle Diagnostics			•			
Advanced Emission Diagnosis	3	AED	ES1, STV, MFI	Advanced Electronic Service Procedures	-	AESP				
Engine Technology & Diagnosis	3	EN1		MEDIC II	1	MED				
Multiport Fuel Injection	4	MFI	ES1, STV, MFI	Scan Tool Viewer (MUT III)	1	STV				

NEWS:

• The first quarter Technical Quiz for 2013 (TQ0113) is available on mitsubishiacademy.com. Review recent TSBs & Tech Talk issues and log on to complete the quizzes.

Saluting Mitsubishi DIAMONDPRO MASTER ELITE Technicians for Calendar Year 2012!



Information regarding award redemption will be announced soon.

MASTER ELITE TECHNICIANS

EASTERN ZONE MASTER ELITE TECHNICIANS

112 MITSUBISHI Mazzella David LOVE MITSUBISHI Wolters Kenny COLONIAL MITSUBISHI Rhodes Kyle MENTOR MITSUBISHI Wawrowski Mike D & E MITSUBISHI Hannell Bradley MOSES MITSUBISHI Jones Donald DICK NORRIS MITSUBISHI Roy Christopher MOTORWORLD MITSUBISHI Zalewski James DICK SMITH MITSUBISHI Stafford Warren OURISMAN MITSUBISHI Mann Roland FITZGERALD MITSUBISHI Masters Michael PARKWAY MITSUBISHI Mobley Greg FOUNTAIN MITSUBISHI Arjoon Tulsie PERUZZI MITSUBISHI Trimble Robert GLOBAL MITSUBISHI Alpizar Gustavo PRESTIGE MITSUBISHI Schmidt David HALL MITSUBISHI Canaway Jason RON MARHOFER Learn Michael HALTERMANS MITSUBISHI Ortiz Mike SCHALLER MITSUBISHI Bolton Kenneth HEALEY MITSUBISHI Ortiz Mike SCHALLER MITSUBISHI Lugli Tom HERTRICH MITSUBISHI Pedersen Alan SHIRLIE SLACK MITSUBISHI Lugli Tom KELLY-EMMAUS Bechtel Kevin WAIKEM MITSUBISHI Cunningham Shon KELLY-EMMAUS Bechtel Kevin WAIKER MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent LOU SOBH MITSUBISHI McGaughey David	Dealership Name	Last Name	First Name	Dealership Name	Last Name	First Name
D & E MITSUBISHI Hannell Bradley DICK NORRIS MITSUBISHI Roy Christopher DICK SMITH MITSUBISHI Stafford Warren DICK SMITH MITSUBISHI Stafford Warren DICK SMITH MITSUBISHI Masters Michael FITZGERALD MITSUBISHI Masters Michael FOUNTAIN MITSUBISHI Arjoon Tulsie GLOBAL MITSUBISHI Alpizar Gustavo HALL MITSUBISHI Canaway Jason RON MARHOFER Learn Michael HALTERMANS MITSUBISHI Ortiz Mike HEALEY MITSUBISHI Ortiz Mike DAVID HERTRICH MITSUBISHI Pedersen Alan JABCO MAGGI MITSUBISHI Lucas Daniel WAIKEM MITSUBISHI Cunningham Shon KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	112 MITSUBISHI	Mazzella	David	LOVE MITSUBISHI	Wolters	Kenny
DICK NORRIS MITSUBISHI Roy Christopher DICK SMITH MITSUBISHI Stafford Warren DICK SMITH MITSUBISHI Stafford Warren DICK SMITH MITSUBISHI Masters Michael FOUNTAIN MITSUBISHI Arjoon Tulsie GLOBAL MITSUBISHI Alpizar Gustavo HALL MITSUBISHI Canaway Jason RON MARHOFER Learn Michael HALTERMANS MITSUBISHI Ortiz Mike ROSWELL MITSUBISHI Bolton Kenneth HEALEY MITSUBISHI Ortiz Mike SCHALLER MITSUBISHI Lugli Tom HERTRICH MITSUBISHI Pedersen Alan SHIRLIE SLACK MITSUBISHI Lugli Tom KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI Cunningham Shon KELLY-EMMAUS Mesa Clemente LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	COLONIAL MITSUBISHI	Rhodes	Kyle	MENTOR MITSUBISHI	Wawrowski	Mike
DICK SMITH MITSUBISHI Stafford Warren OURISMAN MITSUBISHI Mann Roland FITZGERALD MITSUBISHI Masters Michael PARKWAY MITSUBISHI Mobley Greg FOUNTAIN MITSUBISHI Arjoon Tulsie PERUZZI MITSUBISHI Trimble Robert GLOBAL MITSUBISHI Alpizar Gustavo PRESTIGE MITSUBISHI Schmidt David HALL MITSUBISHI Canaway Jason RON MARHOFER Learn Michael HALTERMANS MITSUBISHI Cotter Mike ROSWELL MITSUBISHI Bolton Kenneth HEALEY MITSUBISHI Ortiz Mike SCHALLER MITSUBISHI Lugli Tom HERTRICH MITSUBISHI Pedersen Alan SHIRLIE SLACK MITSUBISHI Haas Jeffrey JABCO MAGGI MITSUBISHI Lucas Daniel WAIKEM MITSUBISHI Cunningham Shon KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI Cunningham Phillip KENDALL MITSUBISHI Mesa Clemente WANTAGH MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	D & E MITSUBISHI	Hannell	Bradley	MOSES MITSUBISHI	Jones	Donald
FITZGERALD MITSUBISHI Masters Michael PARKWAY MITSUBISHI Mobley Greg FOUNTAIN MITSUBISHI Arjoon Tulsie PERUZZI MITSUBISHI Trimble Robert GLOBAL MITSUBISHI Alpizar Gustavo PRESTIGE MITSUBISHI Schmidt David HALL MITSUBISHI Canaway Jason RON MARHOFER Learn Michael HALTERMANS MITSUBISHI Cotter Mike ROSWELL MITSUBISHI Bolton Kenneth HEALEY MITSUBISHI Ortiz Mike SCHALLER MITSUBISHI Lugli Tom HERTRICH MITSUBISHI Pedersen Alan SHIRLIE SLACK MITSUBISHI Haas Jeffrey JABCO MAGGI MITSUBISHI Lucas Daniel WAIKEM MITSUBISHI Cunningham Shon KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI Cunningham Phillip KENDALL MITSUBISHI Mesa Clemente WANTAGH MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	DICK NORRIS MITSUBISHI	Roy	Christopher	MOTORWORLD MITSUBISHI	Zalewski	James
FOUNTAIN MITSUBISHI Arjoon Tulsie PERUZZI MITSUBISHI Trimble Robert GLOBAL MITSUBISHI Alpizar Gustavo PRESTIGE MITSUBISHI Schmidt David HALL MITSUBISHI Canaway Jason RON MARHOFER Learn Michael HALTERMANS MITSUBISHI Cotter Mike ROSWELL MITSUBISHI Bolton Kenneth HEALEY MITSUBISHI Ortiz Mike SCHALLER MITSUBISHI Lugli Tom HERTRICH MITSUBISHI Pedersen Alan SHIRLIE SLACK MITSUBISHI Haas Jeffrey JABCO MAGGI MITSUBISHI Lucas Daniel WAIKEM MITSUBISHI Cunningham Shon KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI Cunningham Phillip KENDALL MITSUBISHI Mesa Clemente WANTAGH MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	DICK SMITH MITSUBISHI	Stafford	Warren	OURISMAN MITSUBISHI	Mann	Roland
GLOBAL MITSUBISHI Alpizar Gustavo PRESTIGE MITSUBISHI Schmidt David HALL MITSUBISHI Canaway Jason RON MARHOFER Learn Michael HALTERMANS MITSUBISHI Cotter Mike ROSWELL MITSUBISHI Bolton Kenneth HEALEY MITSUBISHI Ortiz Mike SCHALLER MITSUBISHI Lugli Tom HERTRICH MITSUBISHI Pedersen Alan SHIRLIE SLACK MITSUBISHI Haas Jeffrey JABCO MAGGI MITSUBISHI Lucas Daniel WAIKEM MITSUBISHI Cunningham Shon KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI Cunningham Phillip KENDALL MITSUBISHI Mesa Clemente WANTAGH MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	FITZGERALD MITSUBISHI	Masters	Michael	PARKWAY MITSUBISHI	Mobley	Greg
HALL MITSUBISHI HALTERMANS MITSUBISHI Cotter Mike ROSWELL MITSUBISHI Bolton Kenneth SCHALLER MITSUBISHI Lugli Tom HERTRICH MITSUBISHI JABCO MAGGI MITSUBISHI Lucas Bechtel Kevin WALKER MITSUBISHI Cunningham Shon KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI WANTAGH MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	FOUNTAIN MITSUBISHI	Arjoon	Tulsie	PERUZZI MITSUBISHI	Trimble	Robert
HALTERMANS MITSUBISHI Cotter Mike ROSWELL MITSUBISHI Bolton Kenneth HEALEY MITSUBISHI Ortiz Mike SCHALLER MITSUBISHI Lugli Tom HERTRICH MITSUBISHI Pedersen Alan SHIRLIE SLACK MITSUBISHI Haas Jeffrey JABCO MAGGI MITSUBISHI Lucas Daniel WAIKEM MITSUBISHI Cunningham Shon KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI-OH Greenspan Phillip KENDALL MITSUBISHI Mesa Clemente WANTAGH MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	GLOBAL MITSUBISHI	Alpizar	Gustavo	PRESTIGE MITSUBISHI	Schmidt	David
HEALEY MITSUBISHI Ortiz Mike SCHALLER MITSUBISHI Lugli Tom HERTRICH MITSUBISHI Pedersen Alan SHIRLIE SLACK MITSUBISHI Haas Jeffrey JABCO MAGGI MITSUBISHI Lucas Daniel WAIKEM MITSUBISHI Cunningham Shon KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI-OH Greenspan Phillip KENDALL MITSUBISHI Mesa Clemente WANTAGH MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	HALL MITSUBISHI	Canaway	Jason	RON MARHOFER	Learn	Michael
HERTRICH MITSUBISHI Pedersen Alan SHIRLIE SLACK MITSUBISHI Haas Jeffrey JABCO MAGGI MITSUBISHI Lucas Daniel WAIKEM MITSUBISHI Cunningham Shon KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI-OH Greenspan Phillip KENDALL MITSUBISHI Mesa Clemente WANTAGH MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	HALTERMANS MITSUBISHI	Cotter	Mike	ROSWELL MITSUBISHI	Bolton	Kenneth
JABCO MAGGI MITSUBISHI Lucas Daniel WAIKEM MITSUBISHI Cunningham Shon KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI-OH Greenspan Phillip KENDALL MITSUBISHI Mesa Clemente WANTAGH MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	HEALEY MITSUBISHI	Ortiz	Mike	SCHALLER MITSUBISHI	Lugli	Tom
KELLY-EMMAUS Bechtel Kevin WALKER MITSUBISHI-OH Greenspan Phillip KENDALL MITSUBISHI Mesa Clemente WANTAGH MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	HERTRICH MITSUBISHI	Pedersen	Alan	SHIRLIE SLACK MITSUBISHI	Haas	Jeffrey
KENDALL MITSUBISHI Mesa Clemente WANTAGH MITSUBISHI Lemaire Fred LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	JABCO MAGGI MITSUBISHI	Lucas	Daniel	WAIKEM MITSUBISHI	Cunningham	Shon
LEITH-FAYETTEVILLE Ortiz Luis WANTAGH MITSUBISHI Picece Vincent	KELLY-EMMAUS	Bechtel	Kevin	WALKER MITSUBISHI-OH	Greenspan	Phillip
	KENDALL MITSUBISHI	Mesa	Clemente	WANTAGH MITSUBISHI	Lemaire	Fred
LOU SOBH MITSUBISHI McGaughey David	LEITH-FAYETTEVILLE	Ortiz	Luis	WANTAGH MITSUBISHI	Picece	Vincent
	LOU SOBH MITSUBISHI	McGaughey	David			

WESTERN ZONE MASTER ELITE TECHNICIANS

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Dealership Name	Last Name	First Name	Dealership Name	Last Name	First Name
ALAN VINES MITSUBISHI	Harris	Shawn	LUTHER BROOKDALE	Barnes	Gary
ANAHEIM MITSUBISHI	Ferguson	Jeff	LUTHER BROOKDALE	Dehn	Kevin
ANDERSON MITSUBISHI	Whitworth	Jason	MAX MADSEN'S AURORA	Friedrich	Christopher
ATZENHOFFER	Henke	Douglas	MAX MADSEN'S AURORA	Mears	David
ATZENHOFFER	Wiese	Ronnie	MAX MADSEN'S AURORA	Woolard	Robert
BIG TWO MITSUBISHI	Price	Garry	MISSION MITSUBISHI	Berry	Larry
BIGGERS MITSUBISHI	Gamache	Jeffrey	O'BRIEN-NORMAL	Utter	Rich
CERRITOS MITSUBISHI	Johnson	Michael	PAT FITZGIBBON'S	Snyder	Jason
DES MOINES MITSUBISHI	Burkman	Tim	PORCARO MITSUBISHI	Storbeck	Corey
DON HERRING NORTH	Crinella	Giovanni	PUENTE HILLS MITSUBISHI	Loc	Thomas
DON HERRING NORTH	Kell	Roger	PUENTE HILLS MITSUBISHI	Pennywell	Mike
DON HERRING NORTH	Vandiver	Jay	QUALITY MITSUBISHI, INC.	Do	Jamie
DORSETT MITSUBISHI	England	Dan	RANDALL MITSUBISHI	Fauley	Douglas
EL CAJON MITSUBISHI	Long	Randy	ROSEVILLE MITSUBISHI	Borja	Rick
GERRY LANE MITSUBISHI	Wandrei	Mark D	SAM SWOPE MITSUBISHI	Furtado	Wilson
GOSSETT MITSUBISHI	Voigt	Russell	SAM SWOPE MITSUBISHI	Lamb	Mike
JIM MARSH MITSUBISHI	Kennedy	Stephen	SAN RAFAEL MITSUBISHI	Moeller	Jay
KELLY MITSUBISHI-TN	Koss	Andy	SHOWCASE MITSUBISHI	Toporski	Joel
LEE'S SUMMIT MITSUBISHI	Woodington	Steven	SKYLINE MITSUBISHI	Pulvere	Paul
LEWISVILLE MITSUBISHI	Hutchins	Richard	VERN EIDE MITSUBISHI	Herrig	Alan
LOU FUSZ MITSUBISHI	Harms	Jeff	WHITE BEAR MITSUBISHI	Kelley	Daniel
LOU FUSZ MITSUBISHI	Herrera	Mark	TOWN & COUNTRY	Parsons	Andy

Saluting Mitsubishi DIAMONDPRO MASTER Technicians for Calendar Year 2012!



Information regarding award redemption will be announced soon.

MASTER TECHNICIANS

EASTERN	ZONE N	// ASTER	TECHN	ICIANS
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Dealership Name	Last Name	First Name	Dealership Name	Last Name	First Name
BELL MITSUBISHI	Wallace	Robert	KERBECK MITSUBISHI	Heuser	Bill
BILL SEIDLE'S MITSUBISHI-	Solorzano	Ennio	PALM MITSUBISHI	McGhee	Mark
CITY MITSUBISHI-FL	Scully	Robert	RICART MITSUBISHI	Clark	Chad
COCONUT CREEK MITSUBISHI	Vonstein	Robert	SKYLAND MITSUBISHI	Espenshade	Steven
COLONIAL MITSUBISHI-PA	Berkey	Bradley	UNIVERSITY MITSUBISHI-FL	Dechert	John
DAYTONA MITSUBISHI	League	Ralph	VALLEY MITSUBISHI	Moeller	Ed
DICK SHIRLEY MITSUBISHI	Price	Joseph	YORK MITSUBISHI	Keefer	Merl
HEALEY MITSUBISHI	Fusco	Giuseppe			

WESTERN ZONE MASTER TECHNICIANS

Dealership Name	Last Name	First Name	Dealership Name	Last Name	First Name
ABSOLUTE MITSUBISHI	Molina	Carlos	MARK MITSUBISHI-AZ	Bundy	John
ANAHEIM MITSUBISHI	Kishaba	John	MARK MITSUBISHI-AZ	Eminhizer	Darren
APPLEWAY MITSUBISHI	Alexander	Joshua	MORAN MITSUBISHI	Efrusy	Craig
BRYAN MITSUBISHI	Garner	John	OLATHE MITSUBISHI	Smith	Eric
CORONET MITSUBISHI	Condie	Anthony	RAY SKILLMAN MITSUBISHI	Challis	Jerold
DON HERRING IRVING	Rook	Roland	RIVERTON MITSUBISHI	Garrett	Michael
DON HERRING NORTH	Harris	Ken	RIVERTON MITSUBISHI	Miller	Bryan
DORSETT MITSUBISHI	Hunter	Jay	RUSS DARROW MITSUBISHI	Fischer	John
GILLMAN NORTH	Gallagher	Matt	SCHLOSSMANN CITY	McCarter	John
GLENN MITSUBISHI	Black	Anthony	SERRA MITSUBISHI	Workman	David
HUNTINGTON BEACH	Patterson	Eric	SKYLINE MITSUBISHI	Bassetti	Mark
JOE MACHENS MITSUBISHI	Niles	Eddie	WALKER MITSUBISHI-LA	Aucoin	Mark
JUBILEE MITSUBISHI	Brown	Bennie	WALLACE MITSUBISHI JOHNSO	Newberry	Danny
KARMART MITSUBISHI	Drake	Michael	WEST LOOP MITSUBISHI-SAN	Marroquin	Elias

Saluting Mitsubishi DIAMONDPRO SENIOR

Technicians for Calendar Year 2012!





SENIOR TECHNICIANS

EASTERN ZONE SENIOR TECHNICIANS

Dealership Name	Last Name	First Name	Dealership Name	Last Name	First Name
BILL SEIDLE'S MITSUBISHI	Hensal	Doug	DAYTONA MITSUBISHI	Duke	Cory
BOB KING MITSUBISHI	White	Ronnie	LEITH-FAYETTEVILLE	Spruill	Willie
BUHLER MITSUBISHI	Carretta	Tom	MOTOR MILE MITSUBISHI	Phillips	David
CARRIAGE MITSUBISHI	Davenport	Kevin	QUIRK MITSUBISHI-ME	Bennett	Scott
COASTAL MITSUBISHI	Dzara	Michael	RICK CASE MITSUBISHI	White	Richard
COLUMBUS NORTH	Peters	Robert	SPORT MITSUBISHI	Ferris	Troy

WESTERN ZONE SENIOR TECHNICIANS

<u>WESTERN ZONE SENIOR TECHNICIANS</u>					
Dealership Name	Last Name	First Name	Dealership Name	Last Name	First Name
ALAN WEBB MITSUBISHI	Greaves	David	KORUM MITSUBISHI	Pezanowski	Jason
ATZENHOFFER MITSUBISHI	Balli	Victor	KORUM MITSUBISHI	Pezanowski	Juston
CHRIS AUFFENBERG	Hefti	Daniel	LAIRD NOLLER MITSUBISHI	Cates	Chris
CUTTER MITSUBISHI	Galius	Darren	LUTHER BROOKDALE	Tangren	Dan
DES MOINES MITSUBISHI	Winter	George	MAX MADSEN MITSUBISHI	Sharp	Greg
EXPRESSWAY MITSUBISHI	Kujawa	Stan	MIKE MILLER MITSUBISHI	Kelly	Jeffery
FRESNO MITSUBISHI	Rodriguez	John	MILO GORDON MITSUBISHI	Hamilton	Larry
GARY LANG MITSUBISHI	Dankha	Dane	RAY SKILLMAN MITSUBISHI	Terhune	Brian
GEZON MITSUBISHI	Piersma	Robert	RICHFIELD BLOOMINGTON	Hanson	Jeff
GILLMAN-SCHERTZ	Cleary	Jimmy	SOUTHERN OREGON	Manning	Brad
JOHN DEERY MITSUBISHI	Wheeler	Gary	WALTERS MITSUBISHI	Bartley	Matthew

Saluting Mitsubishi DIAMONDPRO SPECIALIST Technicians for Calendar Year 2012!



Information regarding award redemption will be announced soon.

SPECIALIST TECHNICIANS

EASTERN ZONE SPECIALIST TECHNICIANS

Dealership Name	Last Name	First Name	Dealership Name	Last Name	First Name
CBS MITSUBISHI-DURHAM	Peters	Herb	LEITH MITSUBISHI-RALEIGH	Duckson	Dan
CHARLIE'S MITSUBISHI	Wilson	Steven	LEITH MITSUBISHI-RALEIGH	Gerardis	Raymond
COLUMBUS NORTH	Webb	Trent	MARINA MITSUBISHI	Newcomb	Ken
CORNERSTONE MITSUBISHI	Tenney	Rusty	MOSES MITSUBISHI	Merritt	Timothy
FITZGERALD MITSUBISHI	Owen	Micah	MOTOR MILE MITSUBISHI	Clark	Jason
FUCCILLO MITSUBISHI	Windover	Larry	PARAMUS MITSUBISHI	Michiemo	Evans
GAINESVILLE MITSUBISHI	Matern	Dwayne	PEARSON MITSUBISHI	Nault	Jonathan
GOLDSTEIN MITSUBISHI	Brady Jr	Donald	PERUZZI MITSUBISHI	Luong	Toan
HEALEY MITSUBISHI	Belcher	Freeman	PERUZZI MITSUBISHI	Mobley	Harry
INTERSTATE MITSUBISHI	Michaels	Steve	POTAMKIN MITSUBISHI	Brito	Denis
JBA MITSUBISHI	Kincer	Benny	SPITZER MITSUBISHI	Alvarez Jr.	Sergio
JBA MITSUBISHI	Zadra	Dan	SPITZER MITSUBISHI	Saunders	Mike
JERRY'S MITSUBISHI	Macek	Alex	YORK MITSUBISHI	Garver	Eric

WESTERN ZONE SPECIALIST TECHNICIANS

Dealership Name	Last Name	First Name	Dealership Name	Last Name	First Name
ALAN WEBB MITSUBISHI	Kennedy	David	OLATHE MITSUBISHI	Young	Larry
BOB PENKHUS MITSUBISHI	Strobel	Greg	PRESTIGE MITSUBISHI-WI	Wurm	Joe
CABLE MITSUBISHI	Kwiatkowski	Richard	PUENTE HILLS MITSUBISHI	Cox	Bill
DON HERRING IRVING	Guzman	lvan	RAY SKILLMAN WESTSIDE	Williams	Ron
EL CAJON MITSUBISHI	Marin	Luis	SCHAUMBURG MITSUBISHI	Babani	Paul
JUBILEE MITSUBISHI	Pevia	Felix	SOUTH SUBURBAN	Novak	Tim
LEWISVILLE MITSUBISHI	Babilon	Josef	SOUTH SUBURBAN	Walden	Jim
LIVONIA MITSUBISHI	Gusmano	Dennis	SPRINGFIELD MITSUBISHI	Jackson	Philip
MARION MITSUBISHI	Browning	Scott	SWOPE MITSUBISHI	Brown	Barry
MARK MITSUBISHI-NM	Delgadillo	Joel	SWOPE MITSUBISHI	Clark	Glenn
MIKE MILLER MITSUBISHI	Maplell	Charles	WALLACE-KINGSPORT	Dean	Joshua
MISSION MITSUBISHI	Filoteo	Frank	WHITE BEAR MITSUBISHI	Heffken	Matthew
O'BRIEN-NORMAL	Gordon	Chris			

(800) 446-6064

TECHLINE



HOURS:

Monday — Friday

6:30 - 11:30 am & 12:30 - 3:30 pm All times are Pacific Time

NOTE: Techline is closed every THURSDAY from 9:30 - 10:30 A.M (Pacific) for a staff meeting.

Bulletin Review

The following information was recently released:

Number	Title	Vehicles	Subject
TSB-13-00-003	Technical Specifications – 2013 Outlander Sport – REVISED	2013 Outlander Sport	Updates the TSB-12-00-014 with information about the 2013 Outlander Sport LE.
TSB-13-13-001	ECM Reprogramming for MIL Illumination, DTC P0300	2011 Lancer, Lancer Sportback and Outlander Sport	Instructs technicians to reprogram the ECM with new software to address false P0300.
TSB-13-13-002	ECM Reprogramming for MIL Illumination, DTC P0145	2011 Outlander Sport	Instructs technicians to reprogram the ECM with new software to address false P0145.
TSB-13-13-003	Knock Sensor Diagram Update-SMR	2009–10 Outlander	Updates connector location and identification in wiring diagrams.
TSB-13-22-001	TC-SST Transmission & Mechatronic Assembly Diagnosis & Repair Procedures	2008 and later Lancer Evolution, 2009 and later Lancer and Lancer Sportback Ralliart	Provides diagnostic and repair instructions for diagnosing and replacing the Mechatronic assembly.
TSB-13-35-002	Updated Brake Inspection Procedures-SMR	2013 Outlander Sport	Provides revised inspection procedures relating to a brake caliper change for 2013 models.
TSB-13-36-001	Parking Brake Lining Seating Procedure-SMR	2013 Outlander Sport	Deletes the subject procedure as it is not necessary on 2013 models
TSB-13-42A-002	Door Adjustment for Vehicles w/Side SRS-SMR	All with Side SRS	Updates the service manual to advise technicians to not adjust the door striker with the ignition switch in the ON or READY position.
TSB-13-51-001	Rear Three-Diamond Logo Placement -SMR	2013 Outlander Sport	Updates the installation location of the three diamond logo on the liftgate.
TSB-13-51-002	Front License Plate Hardware Eliminated-SMR	2013 Outlander	Eliminates these parts from front license plate removal and installation instructions.
TSB-13-54-001	Electric Motor and Battery Symptom Diagnosis-SMR	2012 i-MiEV	Updates the Trouble Symptom Chart and adds an inspection procedure for vehicle vibration.
SR-13-001	2012 iMiEV Vacuum Pump - Safety Recall Campaign	2012 i–MiEV	Instructs dealers to replace vacuum booster with a new part.

The information contained in this bulletin is subject to change. For the latest version of this document, go to the Mitsubishi Dealer Link, MEDIC, or the Mitsubishi Service Information website (www.mitsubishitechinfo.com).

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