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**MIN – 13103**28 February 2013

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**Subject:**

This procedure applies ONLY to certain WorkStar® trucks with MaxxForce® 9 engines and flagged with MIN # 13103. All other vehicles built during this period have either been repaired prior to shipment or determined not to require this repair procedure.

**Models Involved:**

WorkStar® with MaxxForce® 9

**Description:**

This MIN applies to certain WorkStar® trucks with MaxxForce® 9 engines that were built 8 February 2012 through 9 January 2013. This procedure is required ONLY for the vehicles coded in Service Portal<sup>SM</sup> system with MIN # 13103. Vehicles involved in this campaign were released from assembly plants with incorrect engine emissions labels. These vehicles will require a new EPA emissions label to be affixed to the engine.

**Tools Required:**

Description	Tool Number / Type
Solvent or alcohol and gloves	Obtain locally
Gasket scrapper or screwdriver	Obtain locally
Cotton swab	Obtain locally

**Table 1. Tools Information.****Parts Required:**

Part Number	Description	Quantity
Submit a Technical Service iKNOW case file	International Emissions Control Information Label	1

**Table 2. Parts Information.**

## Work Instructions:

**WARNING!** Park vehicle on hard flat surface, turn the engine off, set the parking brake, and block the wheels to prevent the vehicle from moving in both directions. Failure to do so may result in property damage, personal injury or death.

**WARNING!** To prevent personal injury or death, wear safety glasses with side shields.

1. To obtain new emissions label, submit a Technical Service iKNow case file to programming support group in Service Portal<sup>SM</sup> system. In the description of issue field, enter the following:

VIN, dealer contact name, phone number, and shipping address information.

NOTE: Make sure to coordinate this repair activity to allow for shipment of the label and minimize customer downtime.



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**Figure 1. Emissions Label Removal.**

2. Remove International Emissions Control Information Label (Figure 1) by lifting one corner with gasket scraper or screwdriver.



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**Figure 2. Emissions Label Placement Area.**

3. Remove emissions label and clean area (Figure 2) with alcohol or solvent swab.



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**Figure 3. Emissions Label Attached to Valve Cover.**

4. Position label (Figure 3) on valve cover so that it can be read from cold (driver's) side of engine.

## LABOR INFORMATION

Operation number must appear on all claims.

Labor Information		
Operation No.	Description	Time
A40-13103-1	Remove old emissions label and affix new label	0.3 hrs

**Table 3. Labor Information.**

## WARRANTY CLAIMS

### ADMINISTRATIVE PROCEDURE

Expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to MIN-13103.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Policy Manual, Section 7.1.8.

As with all claim submissions, items acquired locally must be submitted in the "Other Charges" tab. The cost of any bulk items (such as bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To ensure this important improvement is made in a timely manner, all claims for MIN 13103 activity must be submitted by 28 February 2014 or within the normal warranty period for the vehicle, if after 28 February 2014.

