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<b>Other Languages:</b>	NONE	<b>Author:</b>	Chris Moody
<b>Viewed:</b>	505		

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Coding Information

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**Title: Power Windows Stop Randomly or are inoperative**

**Applies To: ProStar**

## DESCRIPTION

Windows randomly stop moving. This issue is caused by the doorpod not receiving a message from BC in time. The doorpods then go to sleep for 1 to 5 seconds.

## SYMPTOMS

- When the window stops moving the button may be pressed again and window operation will resume.
- Power locks may also be inoperative.
- Power windows may be inoperative.

## RESOLUTION

**If you have a unit with the above condition, DO NOT REPLACE THE BODY CONTROLLER OR THE DOOR PODS!!**

**If the VIN requires AFC 13904 or 13905 an iApprove case file is not necessary for BC programming approval. Perform the AFC and the BC will be updated to version 170 or higher. Both 13904 and 13905 have labor operations for the BC programming.**

**If the VIN does not fall into either of the above AFC's, and the BC is below data version 170, you will need an iApprove case file to approve BC**

**programming. Clearly state in the description section of the case file the customer complaint.**

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