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<b>Other Languages:</b>	NONE	<b>Author:</b>	
<b>Viewed:</b>	521		

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Coding Information

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**Title: PayStar Cluster voltage gauge and or all cluster gauges freeze on 5000/9000 model**

**Applies To: 5000/9000 gauge cluster**

**DESCRIPTION**

- Voltage gauge may not operate or gauge needle may swing around to 6 o'clock position when Ultrashift transmission feature is ordered.
- Cluster gauge or gauges may freeze up and require power be disconnected to reset regardless of transmission option.

**SYMPTOM**

Part # below may exhibit an issue.

Part #	Description
3828084C91	5000/9000 Cluster
3828162C91	
3828163C91	
3828165C91	
3828167C91	
3828168C91	
3828169C91	

3828174C91	
3828177C91	
3836953C91	
3836954C91	
3836955C91	
3836957C91	
3828175C91	
3828176C91	

## **RESOLUTION**

**Check Cab grounds to ensure they are clean and spot faced. If OK, order a cluster and ensure when received the label on the back says software version 3.2 or higher. The part # may or may not change to C92.**

**After installation of the replacement cluster, vehicle must be driven above 3MPH, for example a lap around the dealer parking lot, before programming the odometer.**

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