



Service Bulletin S/B 1009

60-90 MFG/MG Connector Plate Product Enhancement Kit

Dear Valued Customer:

Date: 6/13/13

XL Specialized Trailers, Inc. is introducing a product enhancement kit which will include the following modification to the trailers listed below. Our aftermarket data has prompted us to a potential issue with the amount of drop (forward tipping) in the gooseneck of some XL mechanical detachable trailers. This is not a safety issue, but an assembly issue that will not allow the front of the main deck of the trailer to come down to the designed loaded deck height. Please see attached drawing to check and determine if your trailer is one of them affected.

Service Bulletin S/B1009 consists of a kit, to be ordered by the owner or repair facility chosen for updating the trailer. Please contact XL Specialized Trailers' Customer Service department at 877-283-4852 to place the order.

Specific work –

1. REMOVE TEARDROP ON FRONT OF MAIN DECK LOAD PIN
2. REMOVE AND DISCARD CURRENT CONNECTOR PLATES AND TEARDROP
3. INSTALL UPDATED CONNECTOR, MAKING SURE BOTH ARE ORIENTED CORRECTLY TO EACH OTHER
4. INSTALL AND RE-WELD NEW TEAR DROP ON FRONT OF LOAD PIN TO SECURE NEW CONNECTOR PLATES

Work content – Max 2 hours or \$130.00

How to receive reimbursement – When the kit is ordered, an XL Warranty Claim form (F-1000) will be issued along with an authorization number. After installation is completed, it is required to complete and submit the claim form to XL Specialized Trailers, Inc. attention Customer Service. XL will then issue reimbursement for time and materials for each unit under this bulletin to the submitting party.

This Service Bulletin will have an effective start date of 6/13/2013 and run through **12/31/2013**, after which date, XL will no longer offer replacement on parts and labor under this Service Bulletin under warranty. XL will offer the kit, after **12/31/2013**, to be purchased by the owner, and any installation labor also covered at the expense of the owner. We regret any inconvenience which this action may cause you our valued customer.

Sincerely,

Joshua R. Weig
Customer Service Manager/Engineer
XL Specialized Trailers, Inc.

Cc: Steve Fairbanks, Scott Wall, Rodney Crim, Jeff Ingels