



Das Auto.

Service Information

Pre-Delivery

Number: VSP-13-02

Subject: Wheel Locks Missing at Delivery

Date: November 11, 2013

Wheel Locks are not standard equipment for all 2014 models (excluding Golf).

Please follow the instructions per the "Mis-built Vehicles" section of the Warranty Policy and Procedures manual.

If a vehicle's Monroney label displays wheel locks in the "Packages/Options" (highlighted section below) and Wheel Locks are missing, please contact your SOM to have a new Monroney label assigned.

2013 Passat SE w/ Sunroof & Nav.
 Exterior: Black Exterior Interior: Comsilk Beige Interior

STANDARD FEATURES (unless replaced by options)

PERFORMANCE/HANDLING

- 2.5L, 170 horsepower, 177 lbs-ft torque, in-line 5 cylinder engine
- Partial Zero Emission Vehicle
- Hydraulic power steering
- Electronic Stability Control (ESC)
- Anti-Slip Regulation (ASR)
- Electronic differential lock (EDL)
- Anti-lock Braking System (ABS)
- 17" alloy wheels w/ all-season tires

SAFETY/DURABILITY

- Driver & front passenger airbag supplemental restraint system
- Driver & front passenger side airbag supplemental restraint system
- Side Curtain Protection® head impact airbags, front & rear
- 3-point safety belts, all seating positions
- Lower Anchors & Tethers for Children (LATCH)
- Child safety rear door locks
- Daytime Running Lights (DRL)
- Front & rear power assisted disc brakes
- Tire Pressure Monitoring System (TPMS)

COMFORT/CONVENIENCE

- V-Tex Leatherette seating surfaces
- Air conditioning w/ rear center console air vents
- SiriusXM® Satellite Radio w/ limited complimentary subscription
- Bluetooth® mobile telephone connectivity
- Auxiliary Input Jack
- Leather wrapped, multifunction steering wheel, shift knob & hand brake lever
- Height adjustable, telescoping steering column
- Cruise control
- Multifunction trip computer
- Automatic headights w/ coming home function
- Power driver's seat w/ lumbar support
- Heatable front seats
- Auto-dimming rearview mirror
- Power windows w/ pinch protection
- Power, heatable exterior mirrors
- Power central locking system w/ remote keyless locking
- 60/40 split folding rear seat w/ valet lockout
- Remote release for trunk
- Front & rear cupholders
- Front & rear armrests w/ storage
- Adjustable intermittent front wipers/washer system w/ heated washer nozzles

Manufacturer's Suggested Retail Price: \$26,995.00

SE w/ SUNROOF & NAV. FEATURES

- Power tilt & sliding sunroof w/ sun-screen / blind
- Radio Navigation System RNS-315 w/ color touchscreen
- Media Device Interface (MDI) w/ iPod® cable

DRIVER CARE PACKAGE

WARRANTY INFORMATION

- Volkswagen New Vehicle Limited Warranty
- * 3 years/36,000 miles (whichever occurs first)
- Powertrain Limited Warranty
- * 5 years/60,000 miles (whichever occurs first)
- Limited Warranty against Corrosion Perforation
- * 12 years/unlimited mileage

Please ask your dealer for a copy of the Volkswagen warranty booklet for details.

24-HOUR ROADSIDE ASSISTANCE

- * 3 years/36,000 miles (whichever occurs first)

(Towing, Jump Starts, Tire Changes, Out of Fuel, and Lock-Out)
 Provided by a third party supplier

VOLKSWAGEN CAREFREE MAINTENANCE

Scheduled maintenance services described in the Volkswagen Maintenance booklets are covered at no charge for 3 years/36,000 miles (whichever occurs first)

PACKAGES/OPTIONS

Black Exterior	No Charge
Comsilk Beige Interior	No Charge
Alarm Kit	\$325.00
Monster Mats® (set of 4) and Heavy Duty Trunk Liner with CarGo Blocks	\$235.00
First Aid Kit	\$35.00
6-Speed Automatic Transmission	No Charge