



## **VOLKSWAGEN DEALERSHIP COMMUNICATION**

Date: September 11, 2013

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Revision to Service Action 20T8 – Owner Supplements  
Install Misfueling Guard

### **IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION**

## **Revision to Service Action 20T8**

Effective immediately, the work procedure for Service Action 20T8 has been revised to include an owner supplement that must be provided to customers upon completion of this repair.

An allocation of supplements was sent to your dealership in early September. If you need additional copies, please see the revised campaign circular for ordering instructions. An updated campaign circular has been posted to ServiceNet and will be visible in ElsaWeb shortly.

Please ensure that everyone in your dealership with campaign-related responsibilities has been made aware of this updated information.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Product Compliance